



INFORMATION FOR NUNAVIK INTER-COMMUNITY TRAVEL

Dear customer,

Travels to Nunavik are now allowed through a reduced flight schedule and certain restrictions in accordance with the recommendations issued by the Nunavik Regional Board of Health and Social Services. We would like to remind the traveling public of the measures Air Inuit has put in place since the start of the pandemic as well as Transport Canada obligation to which passengers are now subject for air travel.

What is Air Inuit doing?

- We continue to emphasize to our internal and external grooming crews to pay particular attention to the cleaning and sanitization of aircraft interior chair tables, armrests, seatbelt buckles, walls, handles and lavatories for those equipped aircraft.
- Our crews have access to sanitizing products in case of particular situations.
- We periodically make public announcements encouraging passengers to adhere to the health agencies sanitary etiquette to help prevent virus propagation. This public announcement is being broadcasted in our aircraft and in our network airport terminals.
- We introduced an educational placard that was placed in aircraft seat pockets and posted in all our network airport terminals.
- Beverages, meals and snacks remain discontinued.
- Newspapers, magazines, pillows and blankets remain discontinued.
- Cabin crews on Dash8 and B737 wear facemasks as well as nitrile gloves throughout the entire flights. Crews on the smaller aircraft (King Air and Twin Otter) wear a facemask when moving within the cabin.
- Passengers checking-in are required to answer specific questions in accordance with Transport Canada regulations that determine if they are authorized to travel.
- Passengers traveling from the south to Nunavik must complete an authorization to access the territory of Nunavik (AATN), which can be filled using the following link: <https://nunavik.canvas.kc-c.ca/ntaa> or by contacting the Nunavik Regional Board of Health and Social Services at the following phone number: 1-888-662-7482.
- Blue procedural masks are mandatory for all passengers travelling on board our aircraft for the entire duration of the flight. Therefore, all passengers traveling on Air Inuit flights are required to wear a facemask before boarding and during the entire flight. Our counter agents will provide passengers with procedural masks prior to boarding, however, please note that passengers are responsible for wearing face coverings in order to access the terminal.
- As Air Inuit complies with all Health authorities and Transport Canada obligations, seating restrictions have been lifted except for certain particular aircraft types.

- We continue to emphasize, with all airport operators, the importance that all airport terminals and washrooms be kept clean and have readily available hand soap for use by the traveling public.

In addition to the above, for the health and safety of our employees and other passengers and in accordance with governmental legislation, we emphasize that passengers with [symptoms related to COVID-19](#) do NOT travel on Air Inuit flights. ANY PASSENGER THAT WOULD PRESENT SYMPTOMS RELATED TO COVID-19 WILL BE DENIED CHECK-IN, BOARDING OR WILL BE ADVISED TO DISEMBARK.

Reminders!

We take this opportunity to reiterate some important travel tips:

- Air Inuit's Zero tolerance policy continues to be enforced by our team.
- Don't forget your ID to travel.
- A ticket will be required to travel on scheduled flights.
- Be on time! Check-in cut-off times will be enforced to ensure on-time departures.

Travel information can be found at:

<https://www.airinuit.com/en/before-boarding/travel-information>

Additionally, the following government sites list the different Directives in place related to travel.

Canada

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html>


Québec

<https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/>

The past months were quite challenging for our airline and our industry therefore as we navigate together on this initial re-opening phase of scheduled flights, allow us to welcome you back onboard!

Good flying on Air Inuit,

Regards,



Christian Busch
Executive Vice-President and COO