

Module Corporatif

Guide de réservation

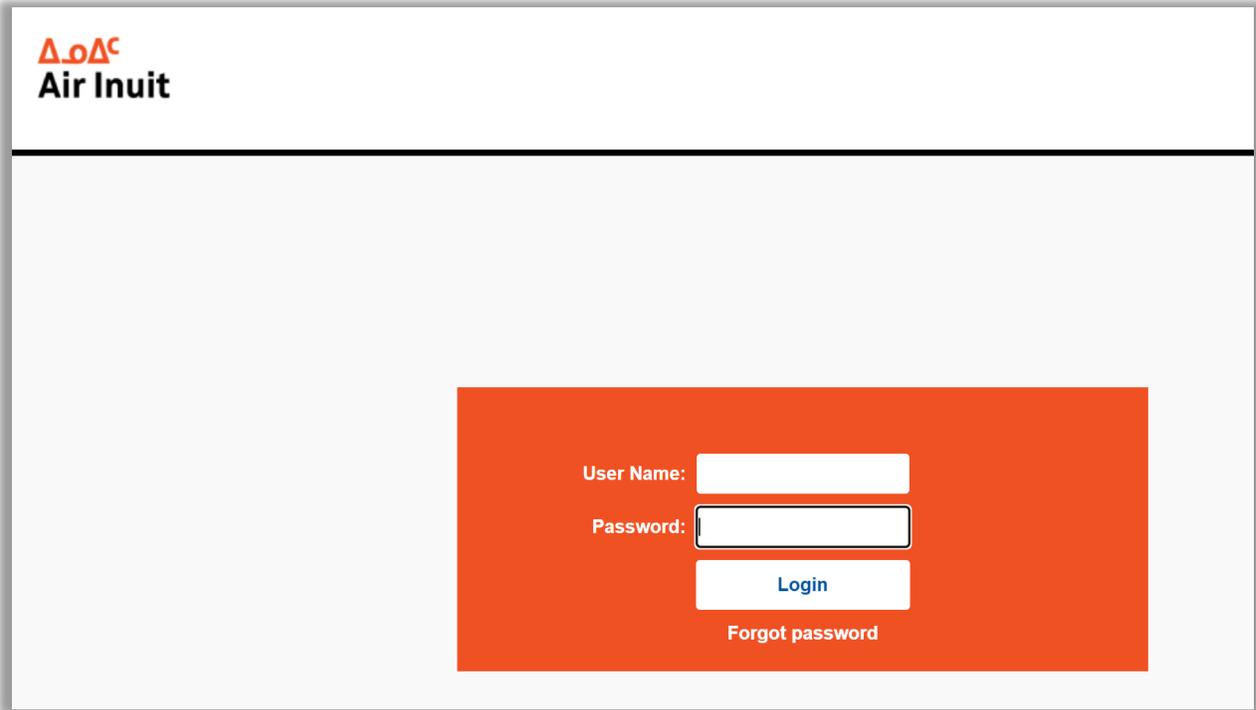


Table des matières

Faire une réservation.....	Error! Bookmark not defined.
Annuler une réservation.....	Error! Bookmark not defined.
Modifier une réservation.....	Error! Bookmark not defined.

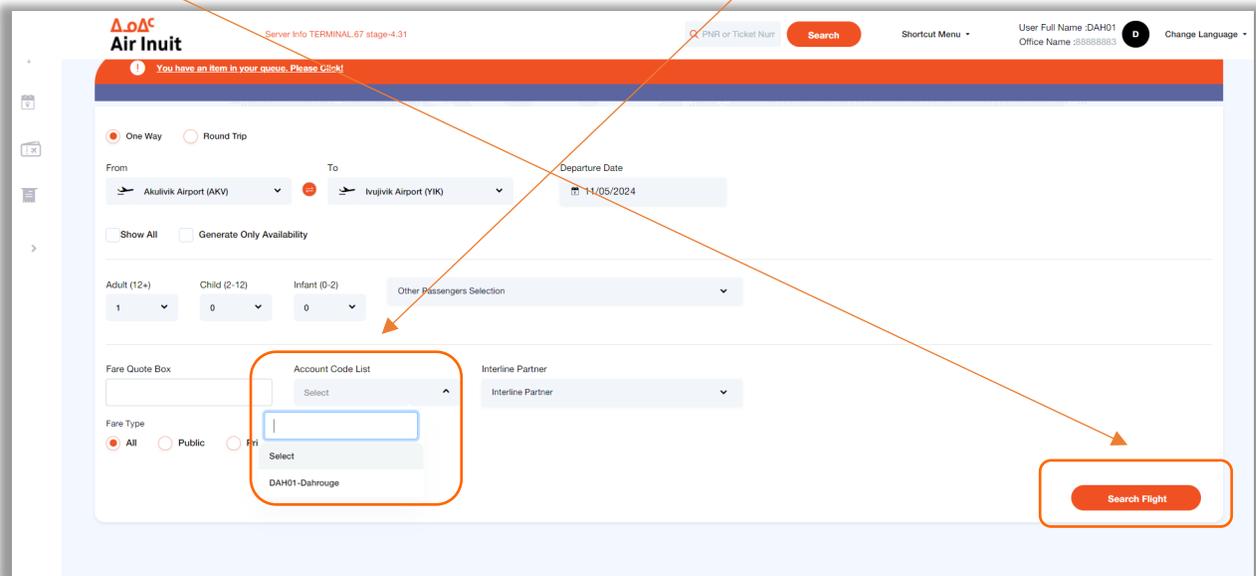
Faire une réservation

Connectez-vous en utilisant les identifiants qui vous ont été envoyés par courriel



The image shows the Air Inuit login page. At the top left is the Air Inuit logo. The main content area is a large orange rectangle containing a login form. The form has two input fields: "User Name:" and "Password:". Below the "Password:" field is a "Login" button. At the bottom of the orange rectangle is a link that says "Forgot password".

Choisissez les informations de votre vol, puis sélectionnez votre numéro de compte, cliquez ensuite sur Search Flight.



The image shows the Air Inuit flight search page. At the top left is the Air Inuit logo. The page has a navigation bar with "Server Info TERMINAL.67 stage-4.31", "PNR or Ticket Num", "Search", "Shortcut Menu", "User Full Name :DAH01", "Office Name :88888883", and "Change Language". Below the navigation bar is a message: "You have an item in your queue. Please Click!". The main form has several sections: "One Way" (selected) and "Round Trip" (unselected); "From" (Akulvik Airport (AKV)) and "To" (Inuvik Airport (YIK)); "Departure Date" (11/05/2024); "Show All" and "Generate Only Availability" checkboxes; "Adult (12+)" (1), "Child (2-12)" (0), and "Infant (0-2)" (0) dropdowns; "Other Passengers Selection" dropdown; "Fare Quote Box" input field; "Fare Type" (All, Public, Private) radio buttons; "Account Code List" dropdown menu (highlighted with an orange box) showing "Select" and "DAH01-Dahrouge"; "Interline Partner" dropdown menu; and a "Search Flight" button (highlighted with an orange box). Three orange arrows point from the text above to the "Account Code List" dropdown, the "Search Flight" button, and the "Search" button in the navigation bar.

Choisissez votre tarif entreprise (Numéro de compte)

AKV - YIK
3H-802 | Connection Count 0 | Duration 35 minutes | 11/05/2024 16:20 - 11/05/2024 16:55

3H-802
Akulivik Airport - Inuvik Airport
11/05/2024 16:20 - 11/05/2024 16:55
(Stop Count 0)

Class	Fare Class	Equip type	GAV	Baggage Allowance	NVA:	NVB:	
Y	Y	DH8300*NSM-45Y*NS	9	30KG	2025/05/11		from 369.43 CAD PUBLISHED
FCA:11MAY24AKV 3H YIK253.00Y CAD253.00END							
Y	DAH01	DH8300*NSM-45Y*NS	9	30KG	2025/05/11		from 314.01 CAD PRIVATE DAH01
FCA:11MAY24AKV 3H YIK M/BT END							
B	B1OW	DH8300*NSM-45Y*NS	3	30KG	2024/05/11	2024/05/11	from 313.94 CAD PUBLISHED
FCA:11MAY24AKV 3H YIK215.00B1OW CAD215.00END							

Cliquez sur le prix orange

AKV - YIK
3H-802 | Connection Count 0 | Duration 35 minutes | 11/05/2024 16:20 - 11/05/2024 16:55

3H-802
Akulivik Airport - Inuvik Airport
11/05/2024 16:20 - 11/05/2024 16:55
(Stop Count 0)

Class	Fare Class	Equip type	GAV	Baggage Allowance	NVA:	NVB:	
Y	Y	DH8300*NSM-45Y*NS	9	30KG	2025/05/11		from 369.43 CAD PUBLISHED
FCA:11MAY24AKV 3H YIK253.00Y CAD253.00END							
Y	DAH01	DH8300*NSM-45Y*NS	9	30KG	2025/05/11		from 314.01 CAD PRIVATE DAH01
FCA:11MAY24AKV 3H YIK M/BT END							

TOTAL

314.01 CAD

Ceci vous amènera au récapitulatif du tarif, vérifiez le prix et cliquez sur **Continue**

Server Info TERMINAL.67 stage-4.31

PNR or Ticket Num Search Shortcut Menu User Full Name :DAH01 Office Name :38888883 Change Language

AKV - YIK
3H-3802 | Connection Count 0 | Duration 35 minutes | 11/05/2024 16:20 - 11/05/2024 16:55 No Seat

AKV - YIK
3H-8888 | Connection Count 0 | Duration 35 minutes | 11/05/2024 16:20 - 11/05/2024 16:55 No Seat

Count	Price	YQ/YR	Tax	Sub Summary	Summary
Adult*1	215.05	58.06	40.90	314.01	314.01

Total Base Fare 215.05 CAD
Total Equiv Fare 215.05
Total Tax 40.90 CAD
Total Surcharge 58.06 CAD
Total Service Charge 0.00 CAD
Ticket Based Taxes 0.00

Total Amount 314.01 CAD BACK CONTINUE

Remplissez les informations du passager et cliquez sur **Continue**

Server Info TERMINAL.67 stage-4.31

PNR or Ticket Num Search Shortcut Menu User Full Name :DAH01 Office Name :38888883 Change Language

Akuivik (AKV) - Inuvik (YIK)
3H 802 | Res Class : Y | ONE_WAY | 11/05/2024 | Stop Quantity : 0 | 16:20 | 16:55 | HK | 1 Adult (12+), |

Contact Info

First Name Last Name Country * Phone Number * Email

Test Tester Canada +1 514-905-9445 test@email.com

Copy Info to Passenger

Decline All Contact Info + Add New Contact Person

1. Passenger Adult

Gender * Title * First Name * Last Name * Date of Birth *

Mr. MR Test Tester 07/05/1997

Beneficiary Number Isaruk Number Fill

Decline Contact Info

Contact First Name Contact Last Name Contact E-mail Contact Phone Number

Test Tester test@email.com +1 514-905-9445

BACK CONTINUE

Pour émettre le billet, cliquez sur [Issue Ticket](#)

PNR : 11UKG4

Contact Person : Test Tester
Telephone: (00) 1 514 9059445
Email: test@email.com
Sales Location: 88888883 : DAH01
Parent Sales Location: 0000033 : Corporate Module
User Name: DAH01

PNR Pax Details

Last Name	Name	G	Birth date	Pax Type	FF	Beneficiary Number
TESTER	TEST	Mr / MR	13/07/1999			

Flight Details

Flight No	From	To	Class	Dep Date	Day	Dep Time	Arr Time	Stop	Aircraft	Status	Nego PNR	Seat	Coupon Status	Status
3H802	Akulivik	Ivujivik	Y	18/07/2024	Thu	16:20	16:55	0	DH8300*N	HK				RZ

Issue Ticket

Dans la section [On Account](#) choisissez votre numéro de compte dans la liste déroulante ainsi que la valeur dans la deuxième liste déroulante.

Entrez un numéro de bon de commande si nécessaire

Cochez [Read and Accept](#) and ensuite cliquez sur [Complete Transaction](#)

Payment Method - Total Amount : 314.01 CAD

Credit Card

On Account

Total
314.01 CAD

DH01
government_receipt_GRDH01

MR TEST TESTER

Purchase Order Number *
123456

Additional Information

Read and Accept [General Rules and Conditions](#)

Endorsement :

Complete Transaction

Vous verrez apparaître sur la prochaine page votre numéro de réservation et votre numéro de billet

The screenshot displays the Air Inuit booking interface. At the top, the logo and 'Server Info TERMINAL.67 stage-4.31' are visible. A search bar contains 'PNR or Ticket Num' and a 'Search' button. The user's name 'DAH01' and office name '88888883' are shown in the top right. A progress bar indicates the current step is 'Passengers', with previous steps 'Search', 'Availability', and 'Payment' completed. The 'Flight Detail' section shows a passenger named 'TESTER TEST | MR | Adult' with a fare basis of '11UKG4'. Below this is a table of flight details:

From/To	AIRLINE CODE	FLIGHT NO	RES. CLASS	DATE	DEP. TIME	STATUS	FARE BASIS	BAGGAGE ALLOWANCE	ST.	NVB	NVA
Akulivik Inuvik	3H	802	Y	18.07.2024	16:20	OK	DAH01	30 KG	OK		18.07.2025

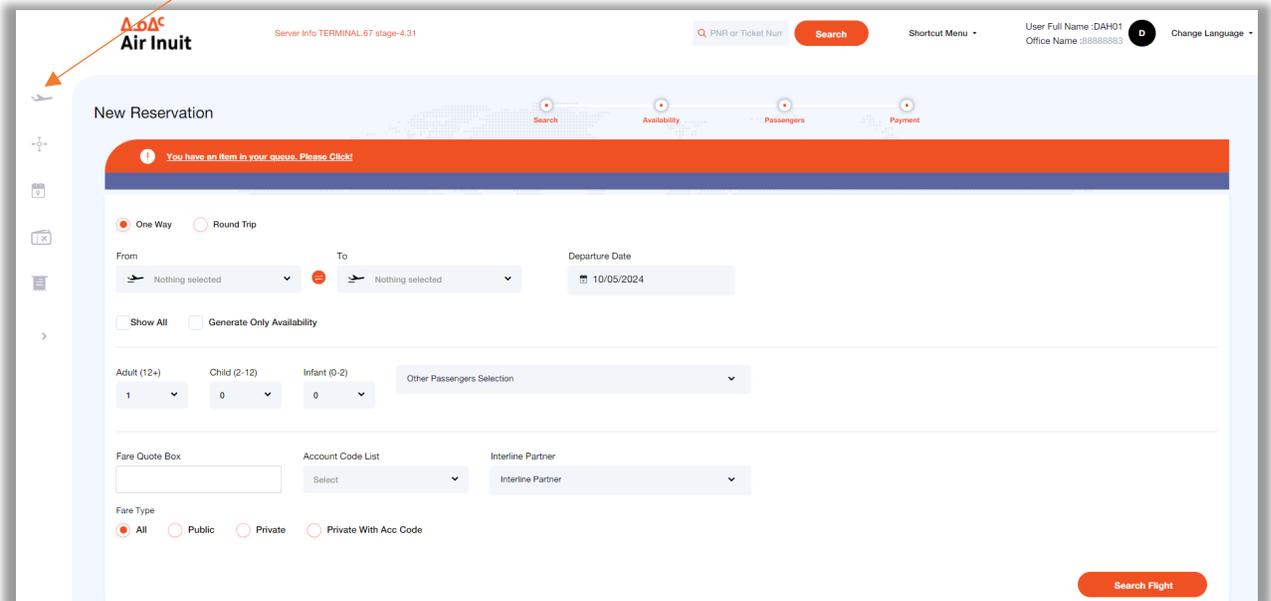
Below the table, a box contains the reservation number '4662400137837'. To the right, a 'TICKET FARE' summary is provided:

TICKET FARE	0.00 CAD
XQ	27.24 CAD
XG	13.66 CAD
YQ/YR	58.06 CAD
FCPI	0
Total	0.00 CAD

At the bottom, there are three buttons: 'Print All', 'Back', and 'Exit'.

Annuler une réservation

Cliquez sur l'icône  à gauche de votre écran



Air Inuit Server Info TERMINAL.67 stage-4.31

PNR or Ticket Num Search Shortcut Menu User Full Name : DAH01 Office Name : 38888888 Change Language

New Reservation

You have an item in your queue. Please Click!

One Way Round Trip

From: To: Departure Date:

Show All Generate Only Availability

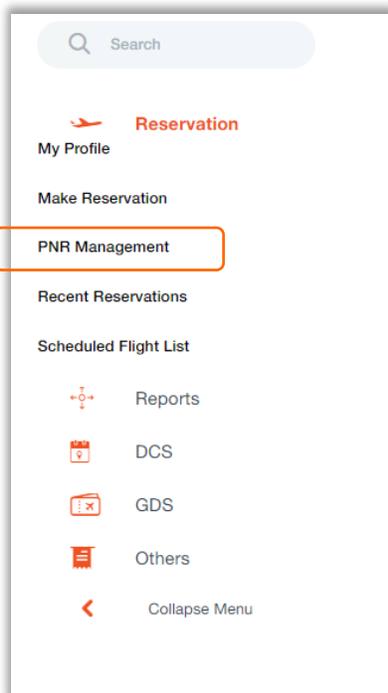
Adult (12+): Child (2-12): Infant (0-2): Other Passengers Selection:

Fare Quote Box: Account Code List: Interline Partner:

Fare Type: All Public Private Private With Acc Code

Search Flight

Cliquez sur **PNR Management**



Search

Reservation

My Profile

Make Reservation

PNR Management

Recent Reservations

Scheduled Flight List

Reports

DCS

GDS

Others

Collapse Menu

Insérez votre numéro de réservation (PNR Number) et cliquez sur Search

The screenshot shows the Air Inuit search interface. At the top left is the Air Inuit logo. At the top right, there is a 'Shortcut Menu' with the ID 'DAH10000003' and a 'Change Language' button. The main search area contains several input fields and buttons:

- Search by PNR Number:** A search bar with a 'Search' button. This section is highlighted with an orange box.
- Search by Ticket Number:** A search bar with a 'Search' button.
- Search By Ticket No:** A search bar with a 'Search' button.
- LIST OPTION PNR Search:** A search bar.
- LIST WL LIST PNR Search:** A search bar.
- LIST KL LIST PNR Search:** A search bar.

At the bottom left, there is a link for 'PNR SEARCH RESTRICTIONS'.

Pour annuler et rembourser:

Cochez le vol à rembourser (Flight No) et cliquez ensuite sur **Cancel All Flights**

The screenshot shows the flight details page for a ticketed PNR. At the top, it displays 'Status Ticketed PNR' and '1 Adult'. Contact information includes Telephone: (00) 1 514 9059445, Email: test@email.com, Sales Location: 88888883 : DAH01, Parent Sales Location: 00000033 : Corporate Module, and User Name: DAH01. The page is divided into several sections:

- PNR Pax Details:** A table with columns: Last Name, Name, G, Birth date, Pax Type, FF, Beneficiary Number. The entry is TESTER, TEST, Mr / MR, 13/07/1999. There are 'Add Infant' and 'Change Contact' buttons.
- Flight Details:** A table with columns: Flight No, From, To, Class, Dep Date, Day, Dep Time, Arr Time, Stop, Aircraft, Status, Nego PNR, Seat, Coupon Status. The entry is 3H802, Akulivik, Ivujivik, Y, 18/07/2024, Thu, 16:20, 16:55, 0, DH8300*N, HK, O, RZ. This row is highlighted with an orange box.
- Display Options:** A button labeled 'History'.
- Transaction Options:** A section with no visible options.
- Flight Options:** A section with 'Add Flight', 'Change Flight', and 'Cancel All Flights' buttons. The 'Cancel All Flights' button is highlighted with an orange box.

At the bottom, there are fields for 'Reason:', 'Fare Quote Box:', 'Account Code List:', and 'Fare Type: ALL'.

Accepter les conditions de remboursement (**Refund Rules**) et cliquez **Complete Refund**

Air Inuit Reservation System

Office Code : 88888883
User Name : DAH01

Change Language - Shortcut

Search

Selected flight(s) will be refunded or reissued. Please review carefully and proceed.

TESTER/TEST/MR ADULT							PNR : 11UKG4					
ROUTE	AIRLINE CODE	FLIGHT NO	RES. CLASS	DATE	DEP. TIME	STATUS	FARE BASIS	BAGGAGE ALLOWANCE	ST.	NVB	NVA	
Akulivik Iuvujvik	3H	802	Y	18.07.2024	16:20	XX	DAH01	30 KG	O			

Refund Details

Refund Fare	215.05 CAD
Tax Refund	40.90 CAD
Surcharge Refund	58.06 CAD
Service Fee Refund	0.00
6Z Refund	0.00
Penalty Applied	0.00
TOTAL REFUND	314.01 CAD

Amount to be Refunded + On Account 314.01 CAD

I hereby accept Refund Rules.

Back Complete Refund

Footer Home - Footer Terms and Conditions - Footer Info - Footer Privacy - Footer Contacts - Copyright Rules Procedure

Cliquez OK dans la fenêtre pop-up pour procéder au remboursement

aie-stage.crane.aero says

Do you really want to proceed with the refund?

OK Cancel

Page de confirmation

Air Inuit Reservation System

Office Code : 88888883
User Name : DAH01

Change Language - Shortcut

Search

Reservation

Reports

DCS

GDS

Others

Refund Summary

+ 314.01 CAD was refunded.

Receipts

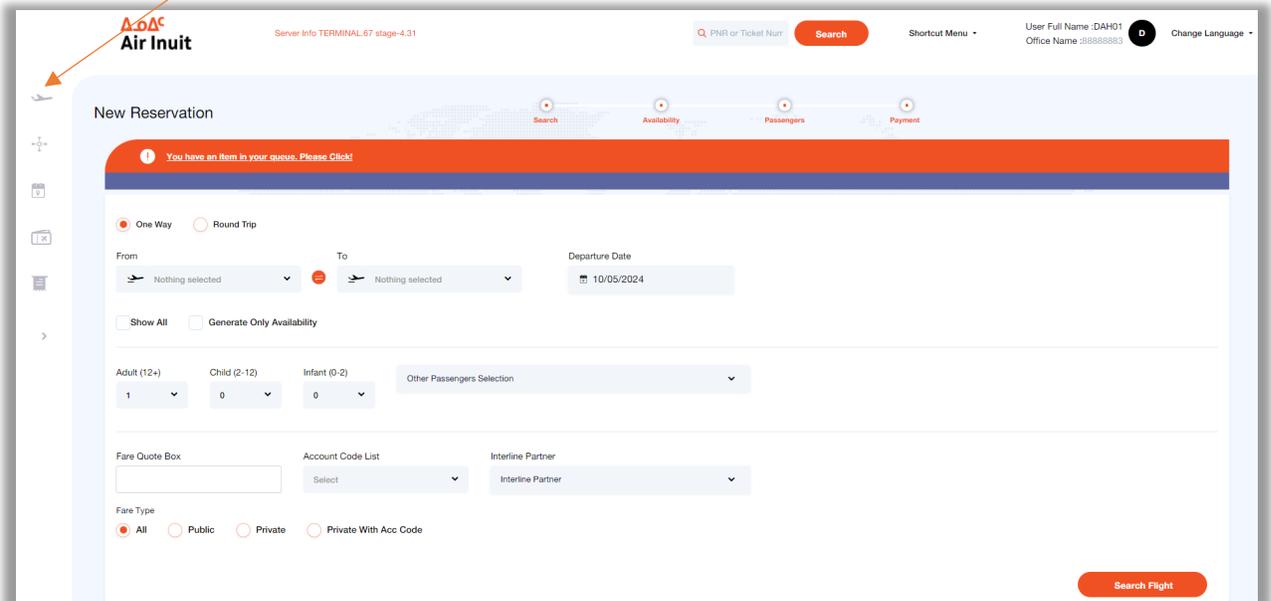
4662400137837

Back

Footer Home - Footer Terms and Conditions - Footer Info - Footer Privacy - Footer Contacts - Copyright Rules Procedure

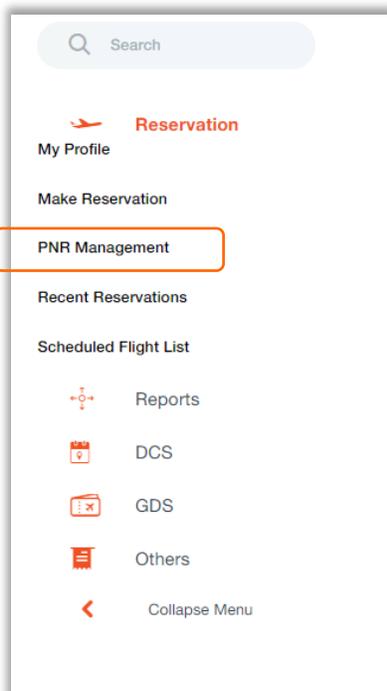
Modifier une réservation

Cliquez sur l'icône  à gauche de l'écran



The screenshot shows the 'New Reservation' page in the Air Inuit system. At the top left, there is a logo for 'Air Inuit' and a server info message 'Server Info TERMINAL.67 stage-4.31'. To the right, there is a search bar for 'PNR or Ticket Num', a 'Search' button, and user information including 'User Full Name : DAH01', 'Office Name : 38888888', and a 'Change Language' link. Below the header, there is a progress bar with steps: Search, Availability, Passengers, and Payment. A red notification banner at the top of the form area says 'You have an item in your queue. Please Click!'. The form itself has sections for trip type (One Way/Round Trip), origin and destination (From/To), departure date, passenger selection (Adult, Child, Infant), fare quote box, account code list, interline partner, and fare type options (All, Public, Private, Private With Acc Code). A 'Search Flight' button is located at the bottom right of the form.

Cliquez sur **PNR Management**



The screenshot shows a vertical navigation menu. At the top is a search bar with a magnifying glass icon and the word 'Search'. Below it is a red airplane icon followed by the word 'Reservation'. The menu items are: 'My Profile', 'Make Reservation', 'PNR Management' (which is highlighted with an orange rectangular box), 'Recent Reservations', 'Scheduled Flight List', 'Reports' (with a plus icon), 'DCS' (with a calendar icon), 'GDS' (with a document icon), 'Others' (with a list icon), and 'Collapse Menu' (with a left arrow icon).

Insérez votre numéro de réservation (PNR Number) et cliquez sur Search

The screenshot shows the Air Inuit search interface. At the top left is the Air Inuit logo. At the top right, there is a 'Shortcut Menu' with the user ID 'DAH0100000002' and a 'Change Language' button. The main search area contains several input fields and buttons:

- Search by PNR Number:** A search bar with a 'Search' button. This section is highlighted with an orange box.
- Search by Ticket Number:** A search bar with a 'Search' button.
- Search By Ticket No:** A search bar with a 'Search' button.
- LIST OPTION PNR Search:** A search bar.
- LIST WL LIST PNR Search:** A search bar.
- LIST KL LIST PNR Search:** A search bar.

At the bottom left, there is a link for 'PNR SEARCH RESTRICTIONS'.

Sélectionner le vol (Flight No) à modifier et cliquez sur Change Flight

The screenshot shows the Air Inuit flight details page. At the top, it displays 'Status: Ticketed PNR' and '1 Adult'. Contact information includes 'Telephone: (00) 1 514 9059445', 'Email: test@email.com', 'Sales Location: 88888883 : DAH01', and 'Parent Sales Location: 00000033 : Corporate Module'. The user name is 'DAH01'.

The page is divided into sections:

- PNR Pax Details:** A table with columns: Last Name, Name, G, Birth date, Pax Type, FF, Beneficiary Number. The row shows 'TESTER' with 'TEST' as the name and 'Mr. / MR' as the gender.
- Flight Details:** A table with columns: Flight No, From, To, Class, Dep Date, Day, Dep Time, Arr Time, Stop, Aircraft, Status, Nego PNR, Seat, Coupon Status, Status. The row shows flight '3H002' from 'Akulivik' to 'Ivujivik' on '10/07/2024' at '16:20'.
- Flight Options:** A section with buttons for 'Add Flight', 'Change Flight', and 'Cancel All Flights'. The 'Change Flight' button is highlighted with an orange box.

At the bottom, there are fields for 'Reason:', 'Fare Quote Box:', 'Account Code List:', and 'Fare Type: ALL'.

Choisissez les nouvelles informations de vol, assurez-vous d'insérer votre numéro de compte dans la boîte **Fare Quote**.

Cliquez sur **Search**

Change Flight

11-MAY-24 3H-802-Y AKV-YIK 16:20-16:55 HK DAH01

From :

To :

Show All Flight :

****REVALIDATE**** :

Travel : **One way**
 Round trip

Departure Date:

Fare Quote Box :

Account Code List :

Number of Passengers

Adults: 1

Children(2-12): 0

Infants(0-2) : 0

Cabin Baggage: 0

Fare type: ALL PUBLISHED PRIVATE
 PrvWithAccountCode

Mandatory Airlines: 3H 5T

Cancel

Search

Choisissez votre tarif corporatif



Server Info TERMINAL.67
stage-4.31

PNR or Tick

Search

Shortcut Menu

User Full Name :DAH01
Office Name :88888883



Change Lang

3H-802

Akulivik Airport - Iqaluit Airport

11/05/2024 16:20 - 11/05/2024 16:55

(Stop Count 0)

Class	Fare Class	Equip type	GAV	Baggage	NVA:	NVB:	from 369.43 CAD
Y	Y	DH8300*NSM- 45Y*NS	9	Allowance 30KG	2025/05/11		PUBLISHED

FCA:11MAY24AKV 3H YIK253.00Y CAD253.00END

Class	Fare Class	Equip type	GAV	Baggage	NVA:	NVB:	from 314.01 CAD
Y	DAH01	DH8300*NSM- 45Y*NS	9	Allowance 30KG	2025/05/11		PRIVATE DAH01

TOTAL

314.01 CAD

FCA:11MAY24AKV 3H YIK215.05DAH01 CAD215.05END

Count	Price	YQ/YR	Tax	Sub Summary	Summary
Adult*1	215.05	58.06	40.90	314.01	314.01

Total Base Fare 215.05 CAD
Total Equiv Fare 215.05
Total Tax 40.90 CAD
Total Surcharge 58.06 CAD
Total Service Charge 0.00 CAD
Ticket Based Taxes 0.00

Total Amount **314.01 CAD**

BACK

CONTINUE

Acceptez les conditions (Read and Accept) cliquez ensuite sur Buy and Reissue



Server Info TERMINAL.67
stage-4.31

PNR or Tick

Search

Shortcut Menu

User Full Name : DAH01
Office Name : 88888883

D

Change Language

Flight Detail

TESTER TEST | MR | Adult | 11UKG3 VOLUNTARY 4662400138028

From/To	Carrier Code	Flight Number	Rez Class	Date	Departure Time	Status	Fare Basis	Baggage Allowance	Ticket Status	NVB	NVA
Akulivik Ivujivik	3H	802	Y	30.07.2024	16:20	OK	DAH01	30 KG	OK		30.07.2025

Fare CAD 215.05 - CAD 215.05 = **CAD 0.00**
 Tax CAD 40.90 - CAD 40.90 = **CAD 0.00**
 Service Charge 0.00 - 0.00 = **0.00**
 YQ/YR CAD 58.06 - CAD 58.06 = **CAD 0.00**
 6Z 0.00 - 0.00 = **0.00**
 Change Fee 0.00 = **0.00**
 Total = **CAD 0.00**

Fare Construction 30JUL24AKV 3H YIK215.05DAH01 CAD215.05END

Ticket time limit 12.05.2024 - 11:37:11

Read and Accept [General Rules and Conditions](#)

Endorsement :

Read and Accept [General Rules and Conditions](#)

Endorsement :

Back

Exit

Buy And Reissue

Flight Detail

TESTER TEST | MR | Adult | 11UKG3 4662400138028

From/To	AIRLINE CODE	FLIGHT NO	RES. CLASS	DATE	DEP. TIME	STATUS	FARE BASIS	BAGGAGE ALLOWANCE	ST.	NVB	NVA
Akulivik Ivujivik	3H	802	Y	30.07.2024	16:20	OK	DAH01	30 KG	OK		30.07.2025

4662400138201

TICKET 215.05 CAD
 FARE
 EQUIV FARE 215.05 CAD
 XQ 27.24 CAD
 XG 13.86 CAD
 YQ 58.06 CAD
 Total 314.01 CAD

Print All

Back

Exit