



# DOMESTIC PASSENGER TARIFF

DOMESTIC PASSENGER TARIFF

CONTAINING RULES, FARES AND CHARGES

APPLICABLE TO THE TRANSPORTATION

OF PASSENGERS AND BAGGAGE

BETWEEN POINTS IN CANADA

### RECORD OF REVISION

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CHECKLIST

\*Original and revised rules indicated below, contain all changes from original tariff, effective as of the date shown thereon:

RULE NUMBER	REVISION	REVISION DATE	RULE NUMBER	REVISION	REVISION DATE
0001	1 <sup>st</sup> Revision	05Aug19	0260	2 <sup>nd</sup> Revision	05Aug19
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0050	2 <sup>nd</sup> Revision	05Aug19	4010	4 <sup>th</sup> Revision	05Aug19
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0100	2 <sup>nd</sup> Revision	31Aug20	8100	4 <sup>th</sup> Revision	05Aug19
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0165	1 <sup>st</sup> Revision	05Aug19			
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0180	1 <sup>st</sup> Revision	05Aug19			
0190	1 <sup>st</sup> Revision	05Aug19			
0195	2 <sup>nd</sup> Revision	05Aug19			
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0220	1 <sup>st</sup> Revision	05Aug19			
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0230	3 <sup>rd</sup> Revision	05Aug19			
0235	1 <sup>st</sup> Revision	05Aug19			
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0245	2 <sup>nd</sup> Revision	05Aug19			
0255	2 <sup>nd</sup> Revision	05Aug19			

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## GENERAL RULES

### Rule:0001 - Application of Tariff.

#### **Application of rules:**

The rules in this tariff govern the application of all fares and charges published in the tariff. These rules constitute the conditions upon which the carrier transports or agrees to transport and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage.

#### **Fares in effect:**

Transportation is subject to the rules in effect on the date on which such transportation commences at the point of origin on the ticket.

#### **Responsibility of carrier:**

The carrier will be responsible for the furnishing of transportation only over its own lines. When the carrier undertakes to issue a ticket, check baggage, or make any other arrangements for transportation over the lines of any other carrier (whether or not such transportation is part of a through service), the carrier will act only as an agent for such other carrier and will assume no responsibility for the acts or omissions of such other carrier.

#### **Application of tariff:**

No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

### Rule:0005 - Definitions

**Adult** means a person who is twelve (12) years of age and older;

**Airport** includes any landing area or dock used to enplane or deplane passengers and baggage;

**Animals** in addition to the usual connotation, includes reptiles, insects, birds, poultry and fish including crustacean, shellfish etc;

**Applicable adult fare** means the fare, which would be applicable to an adult for the transportation to be used except those special fares, which are applicable due to the adult's status (such as senior citizen fare, Ilaujuq fares);

**CAD** means Canadian Dollars;

**Carrier** means Air Inuit Limited;

**Child** means a person who is two (2) years of age and older but less than twelve (12) years of age at the commencement of travel;

**Circle trip** means any trip, the ultimate destination of which is the point of origin, but which includes a stop at, at least one other point, and which is not made via the same routing in both directions.

Example: Point A to Point B to Point C to Point A;

**Connecting point** means a point to which a passenger holds or held confirmed space on a flight and out of which the passenger holds or held confirmed space on a flight;

**Connection** is defined as:

For domestic flights:

When a passenger arrives at an intermediate point and leaves:

- On the first available flight
- Later, with a more direct flight which will arrive at passenger's destination earlier
- With any flight that leaves the intermediate point within four hours.

For international flights:

When a passenger leaves an intermediate point:

- On the day of his/her arrival
- Within 24 hours if there is no scheduled flight on the day of his/her arrival;

**CTA** means Canadian Transportation Agency;

**Destination** means the point to which the passenger(s), baggage/goods are to be transported on a flight;

**Full adult fare** means the Y, one-way fare;

**Immediate family** means: mother, father, grandmother, grandfather, wife, husband, brother(s), sister(s), children and grand children;

**Infant** means children who are less than two (2) years of age, at the commencement of travel, and carried free of charge by an adult sharing the same seat as the infant. Proof of age must be provided and is restricted to one infant per adult passenger;

**KG** means Kilo(s);

**LTD** denotes Limited;

**Misconnection** occurs at a connection point when a passenger holding confirmed space is or will be unable to use the accommodation out of the connecting point because the carrier was unable to deliver him to the connecting point in time to connect with the other flight;

**Open Jaw Trip** means any trip which is essentially of a round trip or circle trip nature but the outward point of departure and the inward point of arrival or outward point of arrival and inward point of departure of which are not the same (Example: Point A to Point B and then Point C to Point A). The mileage of the open segment must be equal/less than the mileage of the shortest flown fare component.

**Origin means** the point from which a flight commences with passengers, baggage/goods to be transported.

**Outbound flight** means the flight on which the passenger originally held confirmed space beyond the point where the schedule irregularity or failure to carry or misconnection occurs.

**Prepaid Ticket Advice (PTA)** means the notification by fax, electronic means or by mail that a person in one city/community has requested the issuance of prepaid transportation to another person(s) in another city/community. The use of a PTA permits the issuance of a ticket at a point other than the point of payment.

**Reroute** means to issue a new ticket covering transportation to the same destination as, but via a different routing than, that designated on the ticket, or portion thereof, or to change the ultimate destination from that designated on the ticket; or to honor the ticket or portion thereof for transportation to the same destination but via a different routing from that designated thereon;

**Round Trip** means any trip, the ultimate destination of which is the point of origin, and which is made via the same routing in both directions;

**Routing** means the carrier(s) and /or the cities and/or class of service and/or type of aircraft via which transportation is provided between two (2) points, as specified in this tariff.

**Service animal** means an animal required by a person with a disability for assistance and, certified in writing, as having been trained to assist a person with a disability by a professional service animal institution.

**Stopover** means a deliberate interruption of a journey by the passenger, agreed to in advance by the carrier at a point between the place of departure and the place of destination.

**Ticket** means the "Passenger Ticket", "Electronic Confirmation", "Confirmation Number" and/or "Itinerary Receipt", if applicable, "Baggage Check" and accompanying notices that incorporate this contract of carriage.

## Rule:0009 - Ground Transportation

The carrier does not assume responsibility for the ground transportation of any passenger and/or his baggage between any airport and any other place in any area served through such airport. Only independent operators, who are not agents or servants of the carrier, and at the passenger's expense, provide ground transportation to and from any such airport.

## Rule:0025 - Personal Data

The passenger recognizes that personal data has been given to the carrier for the purposes of making a reservation, boarding a flight and for making available such data to Government Agencies. For these purposes the passenger authorizes the carrier to retain such data and to transmit it to its own offices, other carriers, Government agencies or the providers of such services, in whatever country they may be located.

## Rule:0033 - Transportation of Passengers with Disabilities

Except as provided in rule 6015 (Passengers on Stretcher), rule 8100 (Fares for Incubators), rule 2000 (Y Full Economy Fares), and rule 4000 (B1OW Advance Purchase Fares).



Fare paying passengers shall be considered disabled when their physical, medical or mental condition requires individual attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling which is normally not extended to other passengers.

**A. Definitions:**

For the application of this rule, the following definitions apply:

- **Ambulatory:** A passenger who is able to move about within the aircraft cabin unassisted.
- **Assistant / Attendant / Escort:** Means a person who travels with a person with a disability to provide a service related to a disability that is not usually provided by the Carrier's staff.
- **Determination of self-reliance:** The carrier will accept the determination of a person with disability as to his/her self-reliance.
- **Non-ambulatory:** A passenger who is not able to move about within the aircraft cabin unassisted.
- **Non-self-reliant:** The non-self-reliant passenger is incapable of self-care during the flight and requires a personal attendant.
- **Planned Seating:** The assignment of passenger seats at or near the end of an evacuation line to an exit, which, in general, will be floor level exit.
- **Random seating:** The assignment of any passenger seat on the main deck of an aircraft except a seat in a row of seats at an emergency exit.
- **Self-reliant:** A passenger who is independent self-sufficient and capable to take care of all physical needs in-flight, and who requires no special or unusual onboard attention. Assistance in boarding and deplaning may be required.
- **Service Animal:** Means an animal required by a person with a disability for assistance and certified, in writing, as having been trained to assist a person with a disability by a professional service animal institution.
- **Wheelchair-bound athlete:** A non-ambulatory person with upper body and arm development such as to make him/her physically capable of regressing an aircraft in an emergency with minimal assistance, and who is a member of a bona-fide sports organization.

**B. Acceptance of persons with disabilities:**

The carrier will accept for carriage any passenger whose mental or physical condition is such as to render him/her incapable of caring for him/herself without assistance, provided:

- 1) He/she is accompanied by an attendant who will be responsible for the passenger enroute.
- 2) With the care of such attendant, he/she will not require attention or assistance beyond that usually provided by the carrier's employees.

Persons with disabilities will be accepted for transportation as outlined in the following tables.

DISABILITY	ATTENDANT REQUIRED	MAXIMUM NO. PER FLIGHT
Blind	No	No limit
Deaf	No	No limit
Blind and Deaf	Yes	No limit
Person with mental/intellectual disability non-self reliant	Yes	No limit
Ambulatory self-reliant	No	No limit
Ambulatory non-self-reliant	Yes	No limit
Non-Ambulatory self-reliant	Yes	No limit
Non-Ambulatory self-reliant	See Chart Below	See Chart Below

AIRCRAFT	PANNED/RANDOM SEATING	MAXIMUM OF WCHC WITH ATTENDANT(note 1 with attendant)
B-737	2	2
DHC-8	2	2
DHC-6	1	1
BE-100	1	1

**NOTE 1:** WCHC is a passenger who is completely immobile and who requires a wheelchair to/from the aircraft and must be carried up/down steps and to/from cabin seat. An attendant must accompany these passengers.

**NOTE 2:** The number of persons with disabilities and the number of attendants required may be altered by the air carrier in the case of handicapped athletes attending their sporting events.

**C. Medical clearance:**

The carrier reserves the right to require a medical clearance from the company medical authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children).

**D. Seating restrictions:**

Persons with disabilities will not be permitted to occupy seats in designated emergency exit rows or over-wing emergency exit rows.

**E. Reservations:**

Reservations should be made at least 24 hours in advance of travel, advising the carrier as to the nature of the disability and assistance required so that carrier arrangements can be made. The carrier will make every effort to accommodate passengers who fail to make reservations 24 hours in advance.

**F. Fares for persons with disabilities/accompanying attendants.**

An attendant accompanying any passenger with a disability will be assessed the applicable fare over the sector(s) traveled.

Passengers with disabilities may travel via any fare type offered, subject to the governing rule for the fare type being used.

**G. Acceptance of mobility aids:**

In addition to the regular free baggage allowance provided in Rule 220, the carrier will accept, at no extra charge, the following items, which must be stowed in the baggage compartment.

- Manually operated and/or powered wheelchairs, scooters and walkers.
- Wheelchairs/scooters with non-spillable batteries. Battery cables must be disconnected and terminals must be insulated (taped) to prevent accidental short-circuits and battery must be securely attached to the wheelchair/scooter.
- Wheelchairs/scooters with spillable batteries will be carried according to the following:
- If the wheelchair can be loaded, stowed, carried and unloaded always in an upright position, then the battery need not be removed. Battery cables must be disconnected and terminals must be insulated (taped) to prevent accidental short-circuits and battery must be securely attached to the wheelchair/scooter.
- If the wheelchair or scooter cannot be loaded, stowed, carried and unloaded always in the upright position, the battery must be removed and carried in a strong rigid packaging which is:
  - Leak-tight and impervious to battery fluid.
  - Secured in the cargo compartment so as to prevent upsetting.
  - Battery must be protected against short-circuits and surrounded with compatible absorbent material sufficient to absorb the total quantity of liquid acid.
  - The package must be marked; battery, wet with wheelchair and must bear the corrosive and package orientation labels
- Crutches and canes may be retained in the passenger's custody provided they are stowed in accordance with the carrier's safety regulations.
- Where a mobility aid cannot be carried in the passenger compartment, the Carrier will provide assistance in disassembling and packaging the aid, unpacking and reassembling the aid, and returning the aid promptly on arrival at the person's destination, all without charge.
- In the event that a mobility aid is lost or damaged, the Carrier will immediately provide a suitable temporary replacement without charge. In addition, if a damaged aid can be repaired, the Carrier will arrange, at its expense, for the prompt and adequate repair of the aid and return it to the passenger as soon as possible. If a damaged aid cannot be repaired or is lost and cannot be located within 96 hours following the passenger's arrival, the Carrier will replace it with an identical aid satisfactory to the passenger, or reimburse the passenger for the replacement cost of the aid.

**H. Service animals** See Rule 200.

**I. Liability of the Carrier:**

Carrier is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule; however, at the request of the passenger, a refund will be issued in accordance with Rule 260 (Refunds - Involuntary).

## Rule:0035 - Refusal to Transport

The Carrier will refuse to transport or will remove at any point any passenger:

- A.** Whenever such action is necessary:
- To comply with any Governmental Regulation;
  - To comply with and governmental request for emergency transportation in connection with the national defense, national disasters or search and rescue operations.
- B.** Whenever necessary or advisable by reason of weather or other conditions beyond its control (including but without limitation, acts of god, force-majeure, strikes, civil commotions, embargoes, wars, hostilities or disturbances) actual, threatened or reported;
- C.** Whenever a passenger refuses to permit search of his person or property for explosives or a concealed, deadly or dangerous weapon or article.
- D.** Whenever a passenger refuses to comply with the carrier's rules and regulations.
- E.** Whenever a person with a disability requires an attendant unless this person is accompanied by such an attendant who will be responsible for his/her care enroute, and with the care of such attendant, he/she will not require unreasonable attention or assistance from the carrier's personnel.
- F.** Whenever a person's conduct is disorderly, abusive or violent and his/her removal or refusal is necessary for the reasonable safety or comfort of other passengers;
- G.** In the case of a pregnant woman whose expected delivery date is within 7 days of travel, the carrier is provided with a doctor's certificate, dated within 72 hours of departure, stating that she has been examined and found physically fit for travel from (Place) to (Place) on (Date) and that the estimated time for birth is (Date). A copy of the certificate must be presented at check-in.
- H.** In the case of an infant who is born less than 7 days prior to the travel date, the carrier requires a doctor's certificate indicating the infant as well as the mother are physically fit for travel from (Place) to (Place) on (Date). A copy of the certificate must be presented at check-in.

Carrier is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule, but will, at the request of the passenger, refund in accordance with Rule 260 (Refund-Involuntary).

## Rule:0050 - Acceptance of Children

### A. Accompanied children:

- Children under twelve (12) years of age are accepted for transportation without restriction when accompanied on the same flight and in the same compartment by a passenger at least sixteen (16) years of age.
- Accompanied children two (2) years of age and older but less than twelve (12) years of age will be charged in accordance with the Children/Infant discount under Rules 2000/4000.
- Infant (children who are less than two (2) years of age) will be accepted for transportation free of charge providing a fare-paying passenger, at least sixteen (16) years of age, accompanies the infant. The infant must occupy the same seat as that one occupied by the fare-paying passenger. A maximum of 1 infant is permitted for each adult.
- If more than one infant travels with a fare-paying passenger, a separate seat must be reserved. The fare applicable to such infant (not entitled to free transportation under paragraph 3) will be determined in accordance with the Children/Infant discount under Rules 2000/4000.
- Infant occupying a seat must be placed in an approved infant safety seat as described in Rule 89.

### B. Unaccompanied children:

Children under twelve (12) years of age not accompanied by a passenger sixteen (16) years of age or over are accepted for transportation only under the following specifications:

- Under five (5) years of age:
  - Not accepted under any conditions.
- Five (5) years of age and older but less than twelve (12) years of age:
  - The child must be brought to the airport of departure by a parent or responsible adult who remains with the child until enplaned and who must furnish the carrier with satisfactory evidence that the child will be met by another parent or responsible adult upon deplaning at his destination but not accepted if the flight on which the child holds a reservation is expected to terminate short of, or bypass his destination.
  - Children five (5) years of age and older but less than twelve (12) years of age and who are not accompanied by a passenger at least sixteen (16) years of age will be charged the child fare in accordance with the Children/Infant discount under Rules 2000/4000 plus an additional charge of CAD 50.00.

### C. Seating of Children with Accompanying Passenger:

- Carrier will facilitate the assignment of a seat to a child who is under the age of 14 years in close proximity to a parent, guardian or tutor at no additional charge.

- When there are no passengers who volunteer to relocate to help facilitate the seating of children with their accompanying adult, airlines are not required to move passengers against their will in order to facilitate the seating of children.
- If the carrier is unable to arrange seats together, it will discuss the options with the passenger. Passengers may choose to sit farther apart, or decide not to fly at all. If the passenger chooses to no longer take the flight, the carrier will provide other reasonable alternatives such as rebooking on an alternative flight with seating together at no extra charge or refunding their tickets.

**D. Responsibility of carrier:**

- Carrier will not assume any financial or guardianship responsibility for unaccompanied children beyond those applicable to an adult passenger.

## Rule:0071 - Classes of Service

Economy class service (applicable to all classes) is provided to passengers paying economy fares, including full fare economy (Y) for transportation in the economy class offered in the Carrier's reservation system. Passengers traveling in the economy class will be offered in flight amenities (when aircraft type and flight times permit) such as complimentary beverages, with the exception of alcoholic beverages.

## Rule:0085 - Smoking Prohibition

Smoking is prohibited on all flights of the Carrier and non-compliance with this provision is subject to the provisions of Rule 35 (Refusal to transport).

## Rule:0089 - Infant Restraint Devices

**A. Application:**

An adult traveling with an infant may, at his/her discretion, reserve an adjacent seat for the purpose of the installation of an approved infant restraint device as described below.

**B. Terms and conditions:**

- 1) The infant must be properly secured in an infant restraint device which was manufactured on/after January 1st, 1991 and which;
  - Displays inspection sticker CMVSS-213 or CMVSS 213.1 if made in Canada
  - Displays inspection sticker FMVSS-213 if made in the U.S.A., or
  - Regardless of country of manufacture, displays any inspection sticker which states that the device is certified for use onboard aircraft.
- 2) Instructions for the proper use of the device and its weight and stature capacities must also be prominently displayed on the device. Use of the device may be prohibited if, in the opinion of the Carrier's personnel, an infant exceeds the prescribed capacity limits.

- 3) The device shall at all times be properly secured in a seat adjacent to an accompanying adult who is familiar with the proper method of releasing the infant from the device.  
The device may not be located:
  - In an emergency exit row, or
  - In any seat which would block access by a person to the aisle of the aircraft, or
  - In a seat which would prevent access to emergency or safety equipment.
- 4) The adult traveling with the infant must provide the device. The Carrier assumes no responsibility for the provisions of approved infant restraint devices described above.
- 5) The charge for the seat in which the device is located shall be in accordance with Rule 50.
- 6) Reservations for the adjacent seat are required and must be booked in the same class of service as the reservation for the accompanying adult.

## Rule: 0095 – Claims

### **A. Liability of carrier respecting passengers:**

- 1) The liability of the carrier in respect of the death or injury to a passenger carried for hire and reward when the injury, whether resulting in death or not, is sustained during the operations of flight or while embarking or disembarking, or at any time while the passenger is aboard the aircraft, is limited to the sum of CAD 300,000.00.
- 2) When the carrier transports any passenger whose condition is such as to involve an usual risk or hazard, the carrier is not liable for any loss or damage which would not have been sustained but for the age or mental or physical condition of such passenger including in the case of a pregnant passenger, any injury, illness or disability sustained by an unborn child.
- 3) Claims made regarding delays, cancellations
  - a) Passengers must submit claims made regarding delays or cancellations directly to the Carrier within 1 year from the date the flight delay or cancellation happened and allow the Carrier 30 days or such time as prescribed by applicable law (whichever is the shorter time period) to respond directly to them before engaging third parties to claim on their behalf.
  - b) The Carrier will not process claims submitted by a third party if the passenger concerned has not submitted the claim directly to the Carrier and allowed the Carrier time to respond, in accordance with the above.
  - c) In the event that a passenger does not have the capacity or the ability to submit a claim personally, the legal guardian or a representative of said passenger may submit a claim to the Carrier on the passenger's behalf. The Carrier may request evidence that the legal guardian or the representative has authority to submit a claim on the passenger's behalf.

- d) A passenger may submit a claim to the Carrier on behalf of other passengers on the same booking. The Carrier may request evidence that the passenger has the consent of other passengers on the booking to submit a claim on their behalf.
- e) The Carrier will not process claims submitted by a third party unless the claim is accompanied by appropriate documentation duly evidencing the authority of the third party to act on behalf of the passenger.
- f) Passengers are not prohibited by this clause from consulting legal or other third party advisers before submitting their claim directly to the Carrier.
- g) Any payment or refund will be made by cheque, email transfer or bank transfer directly to the passenger, at the choice of the Carrier. The Carrier may request evidence that the bank account is held by the passenger concerned.

**B. Limitation of action respecting passengers and baggage:**

1) Personal Injury and Death Time Limitations:

No action shall be maintained for any injury to or the death of any passenger unless notice of the claim is presented in writing to the general offices of the Carrier within thirty (30) days after the alleged occurrence of the events giving rise to the claim, and unless the action is commenced within one (1) year after such alleged occurrence.

2) Other time Limitations:

No action shall be maintained for any loss of or damage or the delay in the delivery of, any personal property or baggage, or any other claim (excepting only personal injury or death) arising out of or in connection with transportation of, or failure to transport any passenger or property or baggage unless notice of the claim is presented in writing to the head office of the carrier within twenty-one (21) days after the alleged events giving rise to the claim and unless the action is commenced within one (1) year after such alleged occurrence, but failure to give the above notice shall not be a bar if the claimant established to the satisfaction of the Carrier that he was unable to give such notice.

3) Preliminary Notice:

In the case of allegedly missing, delayed or damaged baggage, the provisions in paragraph (2) above shall apply, except that preliminary notice of loss, delay or damage must be submitted to the carrier, in writing, after the arrival of the flight on which the loss, delay or damage is alleged to have occurred, and prior to the passenger's leaving the airport. Failure to give notice within time aforesaid, no action shall lie against the Carrier unless the claimant establishes to the satisfaction of the Carrier that he was unable to give such notice.

4) Consequential, Punitive or Exemplary Damages:

The Carrier shall not be liable for consequential, special punitive or exemplary damages arising from or connected in any way with any act or omission by the Carrier, its employees or agents, whether or not such act or omission was negligent and whether the Carrier had knowledge that such damages might be incurred.



## Rule:0100 - Tickets

### **General:**

- A.** No person shall be entitled to transportation except:
- 1) Upon presentation of a valid paper or electronic ticket. Such ticket shall entitle the passenger to transportation only between points of origin and destination.
  - 2) Upon presentation of a valid ID at the check-in counter and departure gate.
  - 3) As of August 31st 2020, and until further notice - for travel to Nunavik - upon presentation at check-in of a valid Nunavik Territory Access Authorization (NTAA) pursuant to an Ordinance issued August 31<sup>st</sup>, 2020 by the Nunavik Regional Director of Public Health.
- B.** Flight coupons will be honored only in the order in which they are issued and only if all unused flight coupons and passenger coupons are presented together.
- C.** A ticket which has not been validated, or which has been altered, mutilated or improperly issued, shall not be valid.
- D.** Tickets are not transferable and carrier is not liable to the ticket holder for honoring or refunding such ticket when presented by another person.

## Rule:0105 - Ticket Validity

- A.** The period of validity for transportation will be one year from the date on which transportation commences at the point of origin designated on the original ticket, or if no portion of the ticket is used, from the date of issuance of the original ticket.
- B.** If the passenger is prevented from using the ticket, or a portion thereof, on the last day of the applicable period specified in this rule by lack of space or flight cancellation, the ticket shall remain valid until space can be provided on a schedule comparable to that on which the passenger requested space, or if the passenger is unable to commence or continue his travel because of the illness or physical incapacity of himself or a member of his family, or of an associate with whom he is traveling, the carrier will extend the limit of the ticket not to exceed 30 days beyond the original limit. A physician must certify such illness or incapacity in writing and the certification must specify that the passenger was or will be prevented from completing his journey prior to the expiration of the original time limit because of such circumstances. Such certificate must be surrendered to the carrier and all coupons so affected must be endorsed by the agent to indicate that an extension has been granted under this rule.

The period of validity for transportation for this government funded fare class will be 6 months from the date on which transportation commences at the point of origin designated on the original ticket, or if no portion of the ticket is used, from the date of issuance of the original ticket.

## Rule:0115 - Confirmation of Reservation

Reservation will be tentative only and will not be valid until the passenger has secured a confirmed paper or electronic ticket indicating his confirmed reserved space thereon.

A reservation on a given flight(s) is confirmed when it has been entered in Air Inuit's electronic reservation system and a ticket number has been issued.

## Rule:0125 - Electronic ticket office

The general rule of confirmation of reserved space (Rule 115) shall apply to reservations made through the Electronic Ticket Office, except as provided below:

- A reservation of space on a given flight(s) is confirmed when entered in Air Inuit's electronic reservation system and a Record Locator Number is generated by the reservation system.
- A ticket is valid when a ticket number is assigned to a confirmed reservation.

## Rule:0135 - Cancellation of Reservations

Carrier will cancel reservations of any passenger:

- A.** Whenever such action is necessary to comply with any Governmental Regulation, or to comply with any governmental request for emergency transportation in connection with the national defense, or whenever such action is necessary or advisable by reason of weather or other conditions beyond its control.
- B.** If the passenger fails to occupy space, which has been reserved for him on a flight, and the carrier fails to receive notice of the cancellation of such reservation prior to the departure of such flight, the carrier will cancel such reservation and all other reservations for continuing or return space in accordance with ticket rules.
- C.** Whenever the ticket has not been purchased according to the specified time limit indicated in the applicable fare rule.
- D.** Whenever the passenger fails to meet the following check-in requirements at the Point of Origin:
  - 1) The passenger must have obtained his/her boarding pass and checked any baggage prior to the check-in deadline shown below. Failure to meet this deadline will result in the loss of the passenger's assigned seat or the cancellation of the passenger's reservation.

POINT OF ORIGIN	RECOMMENDED CHECK-IN TIMES	CHECK-IN DEADLINE
Aéroport international Pierre-Elliott-Trudeau (Montréal)	90 minutes	45 minutes
<u>Québec City Jean-Lesage</u>	<u>90 minutes</u>	<u>60 minutes</u>
All other stations	60 minutes	45 minutes

- E. Carrier is not liable when it cancels the reservation of any passenger in accordance with this rule, except to refund the value of the ticket.

## Rule:0150 - Application of Fares

- A. Transportation is subject to the fares and charges in effect on the date on which such transportation commences at the point of origin designated on the ticket. If an increase or decrease in the fares or charges covered by a non-ticketed transportation becomes effective, the full amount of such increase or decrease will be collected from, or refunded to, the passenger, as the case may be.

No increase will be collected in cases where the ticket has been issued prior to the effective date of a tariff containing an increase in the applicable fare, affected through a change in fare level, a change in conditions governing the fare, or a cancellation of the fare itself.

- B. Where a through fare is specifically published via the desired routing from point of origin to point of destination, such fare is applicable over such route notwithstanding that it is higher or lower than the combination of intermediate fares via such routing.
- C. Except as otherwise provided in Rule 9 (Ground Transportation), fares and charges will apply only to transportation between the airports through which the points named in connection with such fares and charges are served by the Carrier.

## Rule:0160 - Currency of Fares and Charges

All published fares and charges are stated in dollars and cents of the lawful currency of Canada (CAD).

## Rule:0165 - Construction of Fares

When the fare between any two points is not specifically published such fare will be constructed by combining those fares, applicable via the desired routing from the passenger's point of origin, which produce the lowest fare, provided however, that:

- A. If the fare so constructed exceeds the fare applicable to or from a more distant point via the same routing, the fare applicable to or from such more distant point will apply;
- B. If a fare constructed for a trip interrupted by travel other than via carrier exceeds the applicable through fare for uninterrupted travel via the same routing, the applicable through fare will apply.

## Rule:0170 - Round Trip Fares

When a ticket therefore is purchased before the transportation commences or is reissued pursuant to Rule 255 (Rerouting), the fare applicable to a round trip between two points over the lines of the carrier shall be:

- A.** When specifically published via the desired routing, the applicable round trip fare specifically published by or on behalf of such carrier.
- B.** When not specifically published via the desired routing, the sum of the one-way fares applicable to the respective one-way segments or the sum of the round trip segment fares if these are published.

## Rule:0180 - Stopovers

Stopovers, as defined in rule 5, are not permitted unless the paid fare specifically allows it.

## Rule:0190 - Acceptance of Baggage

- A.** Carrier has the right to examine baggage tendered for transportation.
- B.** Carrier will accept for transportation as baggage such personal property as is necessary or appropriate for the wear, use, comfort, or convenience of the passenger for the purposes of his trip, subject to the following conditions:
  - 1) Carrier will refuse any baggage which is not properly identified with a passenger name tag.
  - 2) Carrier has the right to refuse to accept baggage for transportation on any flight other than the one on which the passenger is to be transported;
  - 3) Carrier will refuse to accept any property for transportation if it cannot withstand ordinary handling, or its weight, size or character renders it unsuitable for transportation on the particular aircraft on which it is to be transported;
  - 4) Carrier will refuse to transport or will remove at any point any baggage, which the passenger refuses to allow the carrier, upon the request of the carrier, to examine;
  - 5) Carrier will refuse to accept the following articles for transportation unless advance arrangements have been made:
    - Assembled firearms or ammunition, except that carrier will accept for transportation sporting firearms when not loaded and when in a suitable case and a small quantity of small arms ammunition for personal use when packed in the original package of the manufacturer (without advance arrangements being made.
  - 6) Any liquids, as baggage or otherwise or any other articles not suitable, or not suitably packed for transportation in aircraft. The Carrier will not be liable for the losses of, or damage to, liquids or such other articles or for the damage to other articles, or for the damage to other property occasioned thereby, in the event such liquids or other articles are packed in baggage or otherwise transported without the knowledge of the carrier;

- 7) Carrier will refuse to transport small lithium battery-powered vehicles in checked baggage, as carry-on items, or as cargo shipments due to numerous safety concerns associated with the batteries in these devices including, but not limited to, hoverboards, electric Bicycles, electric Skateboards/Scooters, mini-Segways or balance Wheels.

## Rule:0195 - Conditions & Charges for Acceptance of Special Items

The following are special items or types of items that will be accepted as baggage by the carrier subject to the conditions shown. Charges prescribed in this rule are applicable from the point at which the item is accepted to the point to which the item is transported.

- A.** Animals - See Rule 200 (Acceptance of Live Animals).
- B.** Antlers and trophies  
Sporting trophies such as animal horns and antlers will not be included in determining the free baggage allowance and will always be subject to a charge of CAD 100.00 for each full rack and CAD 50.00 for each split rack, one-way, plus applicable taxes.
- C.** Bassinets and infant carrying seats  
An infant's bassinet will be accepted for transportation in the passenger compartment only when a seat is reserved, a ticket is purchased for the infant and, the bassinet can be properly secured by the seat belt and that it complies with Rule 89.
- D.** Bicycles - See sporting equipment below.
- E.** Birds, household - See Rule 200 (Acceptance of Live Animals).
- F.** Bowling - See sporting equipment below.
- G.** Cats, domestic - See Rule 200 (Acceptance of Live Animals).
- H.** Dogs, domestic - See Rule 200 (Acceptance of Live Animals).
- I.** Firearms - See also sporting equipment below.
- Sporting and Non-sporting firearms and ammunition will be accepted as checked baggage only. These articles must be declared to the carrier at the time check-in. Failure to do so will result in the carrier's refusal to transport such item.
  - Exception: Officers of the law will be permitted to carry unloaded firearms on board the aircraft.
  - Advance arrangements must be made.
- J.** Fishing - See sporting equipment below.
- K.** Football - See sporting equipment below.
- L.** Fragile items

### Conditions for agreement to carry:

Carrier does not agree to carry fragile items as checked baggage, or when otherwise placed in the care of the carrier unless they are appropriately packaged in the original factory sealed carton, a cardboard mailing tube, or a container or case specifically designed for shipping such

items (does not include standard carrying cases or any container provided by the carrier). Carrier agrees to carry such items without appropriate packaging upon execution by the passenger of a limited release tag at time of check-in (see below for form of limited release tag applicable). Unsuitable or inadequately packed items will be carried but only upon completion of a limited release tag at time of check-in (see paragraph (3) below).

Classes and examples of fragile and/or perishable items:

The classes of items listed below are deemed by carrier to be fragile or perishable or otherwise unsuitable as checked baggage and are subject to the conditions of acceptance set forth above.

- **Artistic items**  
Paintings, drawings, printers, statues or other sculptures; soapstone and/or bone carvings, plastics; and plaster of paris molds and casts.
- **Chinaware/ceramics/pottery** (see also glass)  
Ceramics, pots, bowls, dishes, crockery, ornaments, or other containers made of baked clay or porcelain.
- **Toys**  
Dolls, dollhouses, model trains and airplanes
- **Electronic and mechanical items**  
Personal computers, display terminals, printers, typewriters, sewing machines, watches, clocks, sensitive calibrated tools and instruments, television, radios (including citizen band), calculators, audio and video equipment, electron microscopes, electrographs and electronic medical equipment.
- **Garment bags**  
Garment bags and suit/dress covers of light flimsy plastic or vinyl designed for carrying and not for shipping including the contents of such bags or covers.  
The Carrier will accept garment bags and other bags made of unreinforced pliable materials, provided such bags contain only garments and non-fragile items. Garment bags containing fragile items and/or items other than garments will be accepted upon the execution of a release (see paragraph (3) below).
- **Glass** (see also chinaware/ceramics/pottery)  
Glassware, crystal, mirrors, bottles and any liquids contained therein (excluding reasonable quantities of toiletries), telescopes, binoculars, barometers, glass covers on pictures, plate window glass, stained glass, lampshades, eyeglasses and contact lenses that are not in their cases.
- **Golfing** See sporting equipment below.
- **Horseback riding** See sporting equipment below.
- **Household articles**  
Lamps, lampshades, and items of similar material
- **Liquids**
- **Liquid carton**
- **Miscellaneous items**

- **Attached articles**  
Articles that are tied, taped, wired, or strapped to the exterior of any piece of checked baggage.
- **Boxes/sacks/bags**  
Boxes, sacks and bags (and contents thereof) that do not have sufficient durability, a secure closure, or provide sufficient protection from damage to the container and its contents.
- **Brittle items**
- **Over-packed baggage**
- **Uncrated/unprotected/unsuitable items**  
Cosmetic cases, hat boxes, wig boxes, infant strollers, wheelchairs, umbrellas, bag carts, and other items whose shape, material, or characteristics render it susceptible to damage.
- **Musical instruments and equipment**  
Air Inuit accepts properly packaged musical instruments as either checked or carry-on baggage, depending on its weight, size and shape.

#### In carry-on baggage

Seats cannot be purchased for musical instruments, however small musical instruments (e.g. clarinet, flute, oboe, trumpet, guitar or violin) may be permitted as part of your standard carry-on baggage allowance as long as it meets the current Air Inuit carry-on size requirements and:

They are in its hard-shell case for appropriate protection.

They do not weigh more than 5 kg (11lb).

They fit under the seat in front of you or in the overhead bin.

Due to cabin storage space limitations, we cannot guarantee that a musical instrument can be accommodated on board. Storage is provided on a "first come, first serve" basis, so it is always a good idea to arrive for boarding early.

Instruments may need to be checked at the gate and transported as checked baggage if the airport agent or cabin crew determines that it cannot be safely stowed in the cabin. For this reason, musical instruments should always be properly packed in a hard-shell case specifically designed for that type of instrument.

A musical instrument you take on board will count as part of your carry-on allowance, as either a personal or standard article (depending on the size and dimensions of the instrument)

#### In checked baggage

Musical instruments are considered part of the checked-in baggage allowance; meaning if the total amount of bags (including the musical instrument) exceeds the maximum weight limit per passenger excess charges will apply. The maximum weight of musical instruments is 32 kg (70 lb).

#### How to pack

Musical instruments will be accepted as checked baggage, provided each piece is properly packed in a hard-shell case. While soft or polyfoam cases generally provide adequate protection for day-to-day handling, they're not well suited for air travel.

Instruments should fit snug in its case. If there's any noticeable wiggle room, it's a good idea to fill the open space with rags, towels, or T-shirts to prevent the instrument from moving around. Mark the instrument case FRAGILE, even if it's shaped like a musical instrument.

When a stringed instrument is transported by air, it may be exposed to dramatic changes in temperature and pressure, which can cause it's headstocks to crack or snap off. To prevent possible damage, it is your responsibility to ensure that the strings are loosened so that the tension is reduced.

- **Paper business documents**

Mechanical drawings, blueprints, maps, charts, historical documents and photographs include negatives, prints, portraits and slides.

- **Perishable items**

- Fresh or frozen foodstuffs such as fruits, vegetables, meats, fish, seafood, poultry, and bakery products
- Dairy products
- Floral and nursery stock
- Flowers, fruit and vegetable plants, cut flowers and foliage such as floral displays.
- Animal Hides

Carrier does not agree to carry perishable items unless they are appropriately packed for carriage and checked as a separate piece of baggage. Carrier agrees to carry perishable items which are unsuitably or inadequately packed but only upon the execution of a baggage limited release tag (see paragraph (3) below) at time of check-in and shall also require the completion of the tag, at check-in time, for appropriately packed perishable items which are checked as a separate piece of baggage.

- **Photographic/cinematographic equipment**

Cameras, photoflash equipment, photometers, spectrosopes, phototubes or other devices using sensitive tubes or plates; also videotape and/or film (still or movie) exposed and unexposed.

- **Plastics** (see also toys)

- **Precision items** (see also electronic and mechanical items)

Microscopes, oscilloscopes, meters, counters, polygraphs, electrographs, and medical equipment.

- **Recreational and sporting goods**

Backpacks, tennis, squash, racket ball, badminton and other rackets, fishing rods, sculls, surfboards, including windsurfers, scuba diving masks and pressure gauges, scopes.



- **Restricted articles**

Items listed in the IATA Dangerous Goods Regulations will be accepted subject to advance arrangements and compliance with these regulations.

- **Scuba diving** See sporting equipment below.

- **Skiing** See sporting equipment below.

- **Sporting equipment.**

Sporting equipment items listed below will be accepted by Air Inuit subject to the conditions of acceptance and/or prescribed charges.

- **Bicycles:**

Bicycles will be accepted subject to the conditions and charges specified below. (For the purpose of this provision one item of bicycling equipment is defined as one bicycle.)

Bicycle characteristics:

Carrier will accept non-motorized touring or racing bicycles with single seats.

Conditions of acceptance:

Bicycles must have the handlebars fixed sideways and the pedals removed and tires deflated.

Charges:

Bicycles will not be included in the free baggage allowance and will always be subject to an excess baggage charge of CAD 50.00 plus applicable taxes.

- **Fishing equipment:**

Conditions of acceptance:

Items of fishing equipment will be accepted as checked

Charges:

The fishing equipment will be included in determining the free baggage allowance, and when in excess will be subject to the applicable excess baggage charge.

- **Golfing equipment:**

Conditions of acceptance:

Items of golfing equipment will be accepted as checked baggage subject to the charges specified below. (For the purpose of this provision one item of golfing equipment is defined as one golf bag containing not more than 14 golf clubs, 12 golf balls, and one pair of golf shoes.)

Charges:

Golfing equipment will be included in determining the free baggage allowance, and when in excess will be subject to the applicable excess baggage charge.

o **Shooting equipment: (sporting firearms)**

Conditions of acceptance:

- i. Items of shooting equipment will be accepted only as checked baggage subject to the conditions and charges specified below. (for the purpose of this provision one item of shooting equipment is defined as one rifle case containing not more than two rifles, with or without scopes, 5 kg or 11 lbs. of ammunition, one shooting mat, noise suppressors, and small rifle tools; two shotguns and two shotgun cases and 5 kg or 11 lbs. of ammunition; or one pistol case containing not more than five pistols, noise suppressors, one pistol telescope, and small pistol tools.
- ii. Firearms must be unloaded and placed in a suitable container.
- iii. Advance arrangements must be made.

Charges:

Firearms will be included in determining the free baggage allowance, and when in excess will be subject to the applicable excess baggage charge whether or not presented as a single piece.

o **Skiing equipment:**

Conditions of acceptance:

Items of skiing equipment will be accepted as checked baggage. (For the purpose of this provision one item of skiing equipment is defined as one pair of skis, one pair of ski poles, one pair ski bindings, and one pair of ski boots.)

Charges:

Skiing equipment will be included in determining the free baggage allowance, and when in excess will be subject to the applicable excess baggage charge, whether or not presented as a single piece.

**Release forms:**

The following is a copy of a release form that will be provided by the Carrier. Execution of a release form relieves the Carrier of liability for damage to fragile items (of the type identified in paragraph (L) above) in checked baggage, which damage results solely from the unsuitability of such items as checked baggage and/or the inadequacy of their packaging, and not from carrier's failure to exercise the ordinary standard of care. Execution of a release form also relieves the Carrier of liability for spoilage or substantial loss of value or potency which results from the Carrier's delay in delivery of checked baggage when such spoilage results from the unsuitability of such items as checked baggage and not from the Carrier's failure to exercise the ordinary standard of care.

- Fragile items - Release applies to damage.
- Perishable items - Release applies to damage and spoilage resulting from delay.
- Unsuitably or inadequately packed items - Release applies to damage and loss.

In consideration of Air Inuit transporting the property described above, which is deemed by applicable tariffs to be unsuitable for transportation as checked baggage, I hereby release Air Inuit from liability resulting solely from such unsuitability as designated above by an "X".

PASSENGER'S SIGNATURE:

DATE:

CARRIER AGENT:

## Rule:0200 - Conditions & Charges for Acceptance of Live Animals

### **A. Service animals:**

Carrier will accept for transportation with forty-eight (48) hour notice without charge in the passenger compartment specially trained, certified, accompanied service animals in the following categories:

- Search and rescue dogs;
- A service animal required to assist a person with a disability provided the animal is properly harnessed and certified as having been trained at a professional service animal institution; such an animal will be permitted to accompany the person with a disability into the cabin and remain on the aircraft floor at the person's feet. For the safety and comfort of all passengers, the Carrier's staff (in consultation with the person with a disability) will determine where the person with a disability and service animal accepted under this rule will be seated. Service animals do not require a muzzle. The Carrier will not be responsible in the event any such animal is refused entry into or passage through any country. The carrier is not responsible for the loss, injury, sickness or death of a live animal except when caused directly or indirectly by the act, neglect or default of the carrier. Should injury or death of a Service Animal result from the fault or negligence of the carrier, the carrier will undertake to provide, expeditiously and at its own expense, medical care for or replacement of the service animal.
- Only one Service Animal will be accepted per flight.

### **B. Emotional Support Animals**

Air Inuit will not accept for transportation any emotional support animal onboard its aircraft.

### **C. Live animals:**

Live animals (dogs, cats, hamsters, ferrets, etc\*.) will be accepted for transportation in the baggage compartment only, provided that:

\*Birds and snakes are not accepted

#### **1) Conditions of Acceptance:**

- a. Advance arrangements are made with the Carrier at least twenty-four (24) hours prior to the flight;
- b. Only one (1) animal per cage is transported;
- c. The animal is harmless, inoffensive, odorless, and requires no attention during transit;

- d. The animal is confined in a suitable rigid plastic cage subject to inspection and approval by the carrier prior to acceptance;
  - i. Large enough to allow the animal to stand up, turn around and lie down comfortably, as per the National Animal Health Program regulations, item 142
  - ii. If the pet kennel is not big enough for your pet to do this, we will refuse transport.
  - iii. Leak proof.
  - iv. Equipped with a secure closing mechanism.
  - v. Cages must not have a grid large enough permitting the animals to have muzzle out of cage.
- e. The animal(s) will be transported only in the cargo compartment of the aircraft. No animals (except for service animals) will be authorized in the passenger cabin as carry-on animals.
- f. The passenger must make all arrangements and assume full responsibility for complying with any applicable laws.
- g. The Carrier will not be responsible in the event of injury, sickness or death of such animal.

## 2) Charges:

The animal(s) and its container will not be included in the free baggage allowance and will always be subject to the applicable excess baggage charges in Rule 225.

## Rule:0205 - Checked and Carry-on Baggage

### **General:**

Passengers may check baggage for carriage in the cargo compartment of the aircraft and/or may carry baggage on board the aircraft subject to the provisions in paragraphs (A) and (B) below. The suitability of baggage as to weight, size and character to be carried in the passenger compartment of the aircraft will be determined by the Carrier.

### **A. Checked baggage:**

Carrier will check baggage which is tendered by a passenger and which is acceptable under the terms of rules 190, 195 and 200 upon presentation by a passenger of a valid ticket covering transportation over the lines of the Carrier or over the lines of that Carrier and one or more other carriers subject to the conditions specified below:

- 1) Baggage must be checked at the city or airport office designated by the Carrier and in advance of flight departure time as prescribed by the Carrier.
- 2) The passenger's name must appear on the baggage; the Carrier will supply baggage identification labels free of charge.
- 3) Baggage will not be checked:
  - o To a point that is not on the passenger's routing.

- Beyond the passenger's next point of stopover, or, if there is no stopover, beyond the final destination on the ticket.
- Beyond a point at which the passenger wants to reclaim the baggage or any portion thereof. Beyond the point to which all applicable charges have not been paid.
- Beyond a point at which the passenger is to transfer to a connecting flight, if that flight is scheduled to depart from an airport different from the one at which the passenger is scheduled to arrive.
- Beyond a point of transfer to another carrier, if the passenger has declared the baggage to be worth more than CAD \$1,000.00
- Live animals will not be checked beyond a point of transfer to another carrier.

**B. Delivery of checked baggage by the Carrier:**

- 1) Checked baggage will be delivered to the bearer of the baggage check upon payment of all unpaid sums due Carrier under contract of carriage and upon return to the Carrier of the baggage (claim) tag(s) issued in connection with such baggage.
- 2) The Carrier is under no obligation to ascertain that the bearer of the baggage check and baggage (claim) tag(s) is entitled to delivery of the baggage, and the Carrier is not liable for any loss, damage or expense arising out of or in connection with such delivery of the baggage.
- 3) Delivery will be made at the destination shown on the baggage check; or
- 4) At the request of the bearer of the baggage check and (claim) tag(s), the checked baggage will be delivered at the place of departure or an intermediate stopping place upon the same conditions provided for in subparagraph (1) above, unless precluded by government regulations or, unless time and circumstances do not permit.
- 5) In delivering baggage at the place of departure or at any intermediate stopping place, the Carrier shall be under no obligation to refund any charges paid.

**C. Carry on baggage:**

When baggage is carried on board the aircraft it may be stored in carry-on compartments of aircraft so equipped or it must be retained in the passenger's custody and stored under a seat or in an overhead compartment approved for the carriage of such baggage. Carry-on baggage is subject to the following additional conditions:

Maximum number of pieces and/or dimensions for under-seat storage:

- 1) A maximum of one piece of carry-on baggage, not exceeding five (5) kilos, may be carried on board and stowed under the seat or in the overhead compartment.
- 2) The Carrier authorizes certain electronic devices such as a laptop as extra carry-on baggage.
- 3) One carry-on baggage per passenger is allowed provided it fits in the baggage sizing device.
- 4) The maximum outside linear dimensions (measured together if more than one piece of baggage) must not exceed 45 in.

- 5) The Carrier's specific maximum outside linear dimensions (measured together if more than one piece of baggage) must not exceed the following:

Aircraft	Dimensions (cm)	Dimensions (inches)
B-737	23 x 37 x 51	9 x 14.5 x 20
DHC-8	23 x 37 x 51	9 x 14.5 x 20
DHC-6	23 x 33 x 33	9 x 13 x 13
BE-10	20 x 30 x 33	8 x 12 x 13

## Rule: 0220 - Free Baggage Allowance

- A. Upon presentation by a fare-paying passenger of a valid ticket covering transportation between points on its lines carrier will transport the passenger's baggage between such points without charge, subject to the conditions of acceptance in rule 190 and to the maximum in this rule.
- B. The following table shows the basic allowance that will be carried free by the carrier:

BASIC ALLOWANCE	REMARKS
20 KG	Passengers are entitled to a maximum 20kg of checked baggage when traveling on scheduled flights operated by a BE-100 (King Air). If the itinerary includes a same day transfer from one aircraft type to another type having different allowances, the 30kg allowance will apply.
30 KG	Passengers are entitled to a maximum 30kg of checked baggage when traveling on scheduled flights operated by a DHC-6 (Twin Otter), a B737-200C or a DHC-8 (Dash8-100 or -300).

- C. Where two or more passengers, traveling together to a common destination by the same flight, present themselves and their baggage, at the same time and place, they shall be permitted a total free baggage allowance equal to the combination of their individual free baggage allowances. Baggage weight in excess of the combined free baggage allowance will be subject to excess baggage charges.
- D. In addition to the free baggage allowances provided herein, each passenger may carry, without additional charges, the following articles of baggage only when retained in the passenger's custody:
- 1) Lady's handbag or pocketbook;
  - 2) An overcoat or wrap;
  - 3) An umbrella or walking stick;
  - 4) A small camera and a pair of binoculars;
  - 5) A reasonable amount of reading matter for the flight;
  - 6) An infant's food for consumption en route;
  - 7) A fully collapsible umbrella type stroller;
  - 8) A collapsible wheelchair, crutches or braces for a passenger dependent on such device;
  - 9) An infant's carrying basket, bassinet or car seat.
  - 10) CPAP machine.

11) Portable oxygen concentrator (POC).

**NOTE:** Any other articles including briefcases and heavy cameras, will not be carried free unless the weight thereof is included in the free baggage allowance.

- E. Passengers rerouted in accordance with Rule 240 (Failure to Operate on Schedule or Failure to Carry) shall be entitled to the free baggage allowance applicable to the ticket originally purchased.

## Rule:0225 - Excess Baggage Charges

### **A. Excess baggage: Weight charges:**

- 1) Baggage in excess of the maximum allowance specified in rule 220 (Free Baggage Allowance) will be accepted for transportation only upon payment of excess baggage charges specified in this rule. The excess baggage charges will apply from the point at which baggage is accepted for transportation to the point to which baggage is checked or transported in the passenger compartment.
- 2) An excess baggage fee of CAD 8.00 per kilo, plus applicable taxes, will be applicable beyond the authorized amount of checked baggage specified in rule 220 for all destinations.
- 3) The maximum weight limit per single piece of baggage is 32 kilos. Any single pieces of baggage over 32 kilos will not be accepted as checked baggage and must be shipped through cargo.
- 4) The maximum amount of excess baggage permitted per person is 40 kilos over the authorized amount of checked baggage specified in rule 220. Any excess beyond this amount will not be accepted as checked baggage and must be shipped through cargo.

**NOTE:** All excess baggage will be transported on a space available basis.

### **B. Charges for Live Animals:**

Where a fare paying passenger with a valid ticket wishes to travel with a live animal in a cage, the carrier will accept such animal subject to the conditions of acceptance in rule 200 (Conditions & Charges for Acceptance of Live Animals) and to the following excess baggage charges, plus applicable taxes:

<b>CHARGES</b>	<b>MAXIMUM ACCEPTABLE WEIGHT (Animal &amp; Cage)</b>
CAD \$100.00	Up to a maximum of 22 kg (49 lbs)
CAD \$150.00	From 23kg to 45 kg (100 lbs)
CAD \$225.00	Over 45 kg (100 lbs) (special handling required)

## Rule:0230 - Liability – Baggage

### **A. The Carrier shall not be liable for:**

- 1) The loss of, or damage to or delay in the delivery of any property which is not acceptable for transportation pursuant to rule 190 (Acceptance of Baggage) or for any

other loss or damage of whatever nature resulting from any such loss or damage or from the transportation of such property.

- 2) The loss, damage to, or delay in the delivery of fragile or perishable articles, money, jewelry, silverware, negotiable papers, securities or other valuables, business documents, spirits, office equipment, cameras/accessories, laptops, cell phones, musical instruments, animal antlers and horns or samples which are included in the passenger's checked baggage, whether with or without the knowledge of carrier.
- 3) Injury, sickness or death of any pet accepted for transportation. The owner of the pet assumes all responsibility for compliance with all government regulations and/or restrictions.
- 4) The loss, damage or delay in the delivery of passenger's carry on items or cabin baggage unless caused solely by the carrier's negligence in handling or a consequence of damage to the aircraft.
- 5) The following: Nicks, Scratches, Missing Pull straps, damaged Handles and Zippers, Scuff marks, Damage to wheels, Soiling, Manufacturing defects, Damage resulting from over-packing, Spillage of packed items or other damage considered to be normal wear and tear.

**B. Limitation of liability for baggage:**

- 1) The liability, if any, of the Carrier for the loss of, damage to, or delay in the delivery of baggage or other personal property, (whether or not such baggage / property has been checked or otherwise delivered into the custody of the carrier) will be limited to an amount equal to the value of such property, which shall not exceed CAD 2100.00 per passenger, unless a higher value is declared and additional charges at the rate of CAD 1.00 for each CAD 100.00 or fraction thereof, by which such higher declared value exceeds the applicable amount set forth above, in which event carrier's liability will not exceed such higher declared value. All claims are subject to proof of amount of loss.

**NOTE:** Higher declared value shall not apply to the following:

Money, Jewelry, Laptops, Silverware, Negotiable Papers, Securities, Business Documents, Samples, Paintings, Antiques, Artifacts, Manuscripts, Irreplaceable Books or Publications, or other similar valuables when such valuables are included in checked baggage or otherwise delivered into the custody of the Carrier.

- 2) The foregoing limitation will also apply to baggage or personal property accepted by the carrier for temporary storage at a city or airport ticket office or elsewhere prior to the commencement or subsequent to the completion of the passenger's transportation.

## Rule:0235 - Failure to Operate on Schedule

**Failure to operate on schedule (applicable only to standby fares):**

**A. Liability of Carrier:**



Except to the extent provided in paragraph (B) of this rule, the Carrier shall not be liable for failing to operate any flight according to schedule or for changing the schedule of any flight, with or without notice to passenger.

**B. Options of passengers:**

Whenever the Carrier fails to operate any flight according to schedule or changes the schedule of any flight, carrier will, at the request of the passenger:

- 1) Transport the passenger on another of its flights on which space is available.
- 2) Refund an amount determined in accordance with rules 260 (Refunds – Involuntary) or 270 (Refunds – Voluntary) upon surrender of the unused portion of the ticket.

## Rule:0240 - Failure to operate on schedule or Failure to carry

Irregular Flight Operations, Flight Disruptions, or Schedule Irregularities fall into three Categories:

Controllable, Controllable Required for Safety and Non-Controllable.

**Controllable:**

A delay or cancellation caused by Mechanical Problems, Commercial decisions or any situation controllable by the carrier.

**Controllable Required by Safety:**

A delay or cancellation caused by Mechanical Problems that are required by law to reduce risk to passengers. These rules include the Canadian Aviation Regulations and its standards.

**Non-Controllable:**

A delay or cancellation caused by Weather, Air Traffic Congestion airport congestion and other situations non-controllable by the carrier.

**A. Controllable Flight Disruption:**

- 1) Communication of information to passengers:

Air Inuit will promptly provide timely updates, including the reason for the delay or cancellation:

- As soon as Air Inuit is aware of such a delay or cancellation, and then.
- At regular intervals of 30 minutes until a new departure time for the flight is set, or new travel arrangements for passengers have been made.
- As soon as possible when new information is available.

- 2) Standards of treatment:

When a flight is delayed or cancelled with a wait time of two hours after the departure time indicated on your ticket, the carrier will provide the following:

- Food and drink in reasonable quantities, considering the length of the wait, the time of day and location of the airport.
- Access to a means of communication.

3) Alternative Travel arrangements:

In the event of a flight disruption, the Carrier will either:

- a) Transport the passenger on the next available Air Inuit flight. As well as change the return to match the same length of stay if necessary, at no additional cost to the passenger.
- b) Transport the passenger on a flight with another airline with which Air Inuit has an agreement for such transportation, if circumstances permit, at no additional cost to the passenger.
- c) Reroute the passenger only over its own network to the destination, next stopover point or transfer point shown on its portion of the ticket, without stopover, at no additional cost to the passenger.
- d) Refund in accordance with Rule 260 (Refund Involuntary)
- e) The carrier may provide accommodation and meals at a Hotel agreeable to Air Inuit.

❖ Exceptions:

- Hotel accommodation will not be provided to a passenger whose trip is interrupted at a point which is his/her Origin Point, Stopover Point or Permanent Domicile.
- Air Inuit shall not be liable for any expenses incurred by Passengers who have been informed prior to boarding, that Air Inuit may not reach its destination and that the flight may be diverted or cancelled due to weather.
- Hotel and meal accommodations will not be provided if the flight diverts back to the point of origin of the passenger.

4) Compensation:

Any passenger who encounters a flight disruption for a reason that is within Air Inuit's control and is not required for safety (for example, a change of aircraft due to scheduled maintenance) without being informed 14 days before departure date may be entitled to compensation based on arrival time at destination.

- 0-3 hours: \$125
- 3-6 hours: \$250
- 9+ hours: \$500

Passenger may choose to forego monetary compensation for a confirmed space ticket valid on Air Inuit's network.

If accepted by the passenger, such tender will constitute full compensation for all actual or anticipatory damages, incurred or to be incurred. A written confirmation of the amount of compensation will be provided to the passenger.

**B. Controllable Flight Disruption Required by Safety:**

1) Communication of information to passengers:

Air Inuit will promptly provide timely updates, including the reason for the delay or cancellation:

- As soon as Air Inuit is aware of such a delay or cancellation, and then;
- At regular intervals of 30 minutes until a new departure time for the flight is set, or new travel arrangements for passengers have been made; and
- As soon as possible when new information is available.

2) Standards of treatment:

When a flight is delayed or cancelled with a wait time of two hours after the departure time indicated on your ticket, the carrier will provide the following:

- Food and drink in reasonable quantities, considering the length of the wait, the time of day and location of the airport.
- Access to a means of communication.

3) Alternative Travel arrangements

In the event of a flight disruption, the Carrier will either:

- a) Transport the passenger on the next available Air Inuit flight. As well as change the return to match the same length of stay if necessary, at no additional cost to the passenger.
- b) Reroute the passenger only over its own network to the destination, next stopover point or transfer point shown on its portion of the ticket, without stopover, at no additional cost to the passenger.
- c) Refund in accordance with Rule 260 (Refund Involuntary)

**C. Non-Controllable Flight Disruption:**

1) Communication of information to passengers

Air Inuit will promptly provide timely updates, including the reason for the delay or cancellation:

- As soon as Air Inuit is aware of such a delay or cancellation, and then.
- At regular intervals of 30 minutes until a new departure time for the flight is set, or new travel arrangements for passengers have been made.
- As soon as possible when new information is available.

2) Standards of treatment:

In the event of a flight disruption, the Carrier will either:

- a) Transport the passenger on the next available Air Inuit flight. As well as change the return to match the same length of stay if necessary, at no additional cost to the passenger.

- b) Reroute the passenger only over its own network to the destination, next stopover point or transfer point shown on its portion of the ticket, without stopover, at no additional cost to the passenger.
- c) Refund in accordance with Rule 260 (Refund Involuntary)

#### **D. Tarmac Delays**

##### 1) Disembarkation

Air Inuit will not permit an aircraft to remain on the tarmac at a Canadian airport for more than three hours (or 3 hours and 45 minutes if departure is imminent). Prior to reaching these timelines, Air Canada will return the aircraft to the gate or another suitable disembarkation point, where passengers will be allowed to disembark.

##### 2) Standards of treatment

During a tarmac delay, Air Inuit will provide passengers with:

- a) Adequate food and potable water in reasonable quantities after the aircraft doors are closed (in the case of departure) or has landed (in the case of arrival);
- b) Proper ventilation and heating or cooling of the cabin;
- c) The means to communicate with people outside the aircraft, if feasible; and
- d) Access to operable lavatory facilities

Except to the extent provided in this rule, the Carrier will not be liable for failing to operate any flight according to schedule or for changing the schedule of any flight, with or without notice to the passenger.

In the event of the aircraft being unable to land at a scheduled point and the passenger has to remain onboard and does not deplane until the next point at which the plane lands, then the Carrier will provide air transportation, on the services of the Carrier, to such passenger at no additional cost back to the point at which the passenger should have disembarked.

## Rule:0245 - Denied Boarding Compensation

### **Denied boarding compensation (not applicable to standby fares)**

When the Carrier is unable to provide previously confirmed space due to their being more passengers holding confirmed reservations and tickets than for which there are available seats on that flight, the Carrier shall implement the provisions of this rule.

#### **A. Request for volunteers**

- 1) From among the confirmed revenue passengers, the Carrier will request volunteers to relinquish their seats in exchange for compensation as defined in (D).
- 2) Once a passenger has voluntarily relinquished his seat, he will not later be involuntarily denied boarding unless he was advised at the time he volunteered of such possibility and the amount of compensation of which he would be entitled.

- 3) The request for volunteers and the selection of passengers to be denied boarding shall be in a manner solely determined by the Carrier.

**B. Boarding priorities:**

- 1) If a flight is oversold, no passenger may be involuntarily denied boarding until the Carrier first requests for volunteers to relinquish their seats.
- 2) In the event there are not enough volunteers, other passengers may be involuntarily denied boarding in accordance with the Carrier's boarding priority policy. Passengers with confirmed reservations, who have not received a boarding pass, will be permitted to board in the following order until all available seats are occupied:
  - Passengers with disabilities, unaccompanied children under 12 years of age, and others for whom, in the Carrier's assessment, failure to carry would cause severe hardship.
  - Passengers paying full economy fares, and/or part of a group.
  - All other passengers; these passengers will be accommodated in the order in which they present themselves for check-in and boarding.

**C. Alternative travel arrangements:**

- A passenger, who has been denied boarding, either voluntarily or involuntarily, will be transported without stopover on the next available flight of the Carrier on which space is available, regardless of the class of service, and at no additional cost to him/her.

**D. Standards of Treatments:**

- While passengers are waiting, we will provide a reasonable amount of food and beverages, based on length of delay, time of day and location of airport.
- Passengers will have access to available means of communication.
- If necessary, overnight accommodations will be provided, as well as transportation to and from said accommodation.

**E. Communication of information to passengers:**

- The following information will be communicated to all affected passengers
- Why they are being denied boarding
- Whether or not the reason requires the airline to compensate them for the inconvenience
- If applicable how much the airline must pay them and how the amount changes with the length of delay.
- What treatment (food, drink, and other) the airline must give them
- The passengers' rights and options for making a complaint, including to the Agency.

**F. Compensation:**

In addition to providing transportation in accordance with (C) above, a passenger who has been denied boarding will be compensated by the Carrier as follows;

- 1) Conditions for payment:

- a) The passenger must present himself/herself for carriage at the appropriate time and place
    - i. Having complied fully with the Carrier's applicable reservations, ticketing, check-in requirements (Rule 135) and reconfirmation procedures
    - ii. Being acceptable for transportation in accordance with the Carrier's published tariffs.
  - b) It must not have been possible to accommodate the passenger on the flight on which he held confirmed reservations and the flight must have departed without him/her.
- 2) Amount of compensation:

Any passenger who is denied boarding for a reason that is within Air Inuit's control and is not required for safety (for example, a change of aircraft due to scheduled maintenance) will be entitled to compensation based on arrival time at destination.

- 0-6 hours: \$900
- 6-9 hours: \$1800
- 9+ hours: \$2400

Passenger may choose to forego monetary compensation for a confirmed space ticket valid on Air Inuit's network.

If accepted by the passenger, such tender will constitute full compensation for all actual or anticipatory damages, incurred or to be incurred. A written confirmation of the amount of compensation will be provided to the passenger.

#### **G. Exceptions:**

The passenger will not be eligible for compensation if:

- He/she is offered a seat in a compartment of the aircraft other than that specified on his/her ticket at no extra charge to him/her. Should he/she be seated in a compartment for which a lower fare applies, he/she shall be entitled to the appropriate refund)
- His/her reservation has been cancelled pursuant to rule 135 (cancellation of reservations) (B) failure to occupy space, or (C) failure to purchase ticket within specified time or (D) failure to meet check-in requirements
- When the flight on which he/she holds a confirmed and ticketed reservation is cancelled or space has been requisitioned by the government or medical authorities for emergency transportation
- If, for operational and safety reasons, the aircraft has been substituted with one having lesser capacity.
- If passenger is travelling on a non-revenue ticket.

## Rule:0255 - Rerouting – When Allowed/Voluntary

- A. The Carrier will reroute a passenger at the passenger's request and upon presentation of the ticket or portion thereof prior to arrival at the destination named on the original ticket PROVIDED that after transportation has commenced, a one-way ticket will not be converted into a round trip ticket.
- B. The fare and charges applicable when a rerouting or change is made at the passenger's request shall be the fare and charges that would have been applicable had the original ticket designated the routing and/or destination as revised by the new ticket.

## Rule:0260 - Refunds – Involuntary

The amount carrier will refund upon surrender of the unused portion of the passenger's ticket pursuant to Rules 35 (refusal to transport), 50 (acceptance of children), or 240 (failure to operate on schedules or failure to carry) will be,

- A. If no portion of the ticket has been used, an amount equal to the fares, fees and charges paid
- B. If a portion of the ticket has been used, an amount equal to the lowest direct one-way fare as applicable from the point of termination to the destination named on the ticket or to the point at which air transportation is to be resumed.

## Rule:0270 - Refunds Voluntary

When Rule 35 (refusal to transport), Rule 50 (acceptance of children), or Rule 240 (failure to operate on schedule or failure to carry) is not applicable, the carrier will, at the request of the passenger, and upon surrender of the unused portion of his ticket, provided application is made no later than (1) one month after the expiration date of the ticket, refund to the passenger named on the ticket on the following basis:

- A. If no portion of the ticket has been used, the refund will be an amount equal to the fare and charges applicable to the ticket issued to the passenger less any applicable cancellation penalties
- B. If a portion of the ticket has been used, the refund will be an amount equal to the difference between the fare and charges applicable to the ticket issued to the passenger and the fare and charges applicable to the transportation of the passenger covered by the used portion of the ticket, including any applicable cancellation penalties.

## Rule:0271 - Lost Tickets

**NOTE:** The carrier generally issues an electronic ticket (E-Ticket) and those may be retrieved and reprinted free of charge when one of the following is provided: record locator, ticket number, phone number, flight number and travel date, origin & destination and travel date or the credit card number used to pay for the ticket. In the event a paper ticket had been issued, the following will apply.

When a passenger loses his/her ticket, or the unused portion thereof, the carrier will make a refund to the passenger in the following amounts, as applicable:

**A. If no portion of the ticket has been used, and**

1. The passenger has purchased a new ticket covering the same transportation as that covered by the unused portion of the lost ticket; the refund will be an amount equal to the fare and charges paid for such new ticket.
2. The passenger has not purchased a new ticket covering the same transportation as that covered by the unused portion of the lost ticket, refund will be an amount equal to the fare and charges paid less any change fee, if applicable.

**B. If a portion of the ticket has been used, and**

1. The passenger has purchased a new ticket covering the same transportation as that covered by the unused portion of the lost ticket, the refund will be an amount equal to the fare and charges paid for such new ticket
2. The passenger has not purchased a new ticket covering the same transportation as that covered by the unused portion of the lost ticket, refund will be an amount equal to the difference between the fare and charges paid for the ticket and, the fare and charges applicable to the transportation of the passenger covered by the used portion of the ticket plus any change fee, if applicable.

Refund will be made in accordance with (A) and (B) above provided application therefore has been made not later than one month after the expiration date of the lost ticket to the general offices of carrier on forms prescribed by carrier for such refunds. Refund will be made upon application provided that the lost ticket or lost portion thereof has not previously been honored for transportation or refunded to any person, and provided that the passenger agrees, in such form as may be prescribed by the carrier, to indemnify carrier for any loss or damage which it may sustain by reason of such refund.

**CANADIAN DOMESTIC FARE RULES**

**Rule:2000 - Y Full Economy Fares**

AREA CA TARIFF:CDR CXR:3H RULE:2000

The Carrier shall limit the number of passengers carried on any one flight at fares governed by rules making reference hereto and such fares will not necessarily be available on all flights operated by the carrier. The number of seats which the carrier shall make available on a given flight will be determined by the Carrier's best judgment as to the anticipated total passenger load on each flight.

**Eligibility 01**

- No Eligibility requirements.

**Day / Time 02**

- No Day / Time Travel Restrictions.

**Seasonality 03**

- No seasonal Travel Restrictions.



**Flight application 04**

- No Flight Restrictions.

**Advance reservations / Ticketing 05**

- Ticketing must be completed within two (2) days after reservations are made or the day of departure, whichever is earlier.

**Minimum stay 06**

- No minimum stay requirements.

**Maximum stay 07**

- No maximum stay requirements.

**Stopovers 08**

- No stopovers permitted.

**Transfers 09**

- Unlimited transfer permitted.

**Permitted combinations 10**

- Double open jaws not permitted.
- Add-ons not permitted.
- End-on-end permitted. Validate all fare components.
- Travel must be via point of combination.
- Fares may be combined on a half round trip basis
  1. To form single open jaws.
    - A maximum of 2 stopovers permitted at fare break points.
    - Mileage of the open segment must be equal/less than mileage of the shortest flown fare component.
  2. To form 2-component circle trips
  3. To form multi-component circle trips
    - A maximum of 2 stopovers permitted at fare break points.

Provided combinations are with any fare for carrier 7F/3H in any rule and tariff.

**Blackout dates 11**

- No blackout dates.

**Surcharges 12**

- The base fare is subject to a fuel surcharge.

**Accompanied travel 13**

- Accompanied travel not required.

**Travel restrictions 14**

- No travel date restrictions.

**Sales restrictions 15**

- Tickets may be issued by MAIL / PTA. PTA constitutes ticketing.

**Penalties 16**

- No penalty requirements.

**HIP / Mileage exceptions 17**

- Not applicable.

**Ticket endorsement 18**

- Ticket endorsement not required.

**Children / Infant discounts 19**

- Accompanied child 2-11
  - Charge 50 percent of the Y fare
  - Ticketing code: YCH
- Unaccompanied child 5-11
  - Charge 50 percent of the Y fare plus CAD 50.00 fee (plus applicable taxes) payable at the airport
  - Unaccompanied children under five (5) years of age are not accepted for travel
- 1st infant under two (2) without a seat
  - No charge
  - Ticketing code: YIN
- 1st infant under two (2) with a seat
  - Charge 50 percent of the Y fare
  - Ticketing code: YCH

**Tour conductor discounts 20**

- No discounts for Tour Conductors.

**Agent discounts 21**

- No discounts for agents.

**Other discounts 22**

- Senior citizen 60 or older
  - Charge 50 percent of the Y fare
  - Ticketing code: YCD

**NOTE:** When tickets are issued at fare governed by this rule, senior citizens may be required to present proof of age in the form of a driver's license, Medicare card, passport, birth certificate, or other documentation acceptable to the Carrier. This rule does not apply to: special status fares, passengers occupying two (2) seats, passengers on stretchers. Senior citizens presenting a valid "Ilaujuq Certificate" will benefit from the applicable reduction in addition to the senior citizen discount.

**Miscellaneous provisions 23**

- No miscellaneous provisions.

**Groups 26**

- No group provisions.

**Tours 27**

- No tour provisions.

**Visit another country 28**

- No visit another country provisions only.

**Deposits 29**

- No deposit requirements.

**Voluntary changes 31**

In the event of changes to ticketed flights anytime within ticket validity, certain domestic reissue provisions may be overridden by those of 3H international fares, charge highest fee of all changed fare components and reprice using fares in effect when ticket was issued provided all of the following conditions are met:

- Fully flown fare not repriced to further point
- 3H fares are used
- All rule and booking code provisions are met
- Advance reservation is measured from reissue date to departure of pricing unit

Or reprice:

- Fully flown fare components use currently ticketed fare
- All others use fares in effect today provided all of the following conditions are met:
  - a) no change to fare breaks of fully flown fare components
  - b) fully flown fare not repriced to further point
  - c) 3H fares are used
  - d) all rule and booking code provisions are met
  - e) advance reservation is measured from reissue date to departure of pricing unit

Or reprice using fares in effect today provided all of the following conditions are met:

- Fully flown fare not repriced to further point
- 3H fares are used
- Advance reservation is measured from reissue date to departure of pricing unit

Or reprice using current fares, only booking code changes permitted provided all of the following conditions are met:

- Fully flown fare not repriced to further point
- 3H fares are used

- Advance reservation is measured from reissue date to departure of pricing unit

Or changes not permitted. Refund ticket and any remaining amount will apply to new ticket. Refund via original form of payment.

Endorsement box: higher non-ref amt and new endorsements.

## Rule:4000 - B Semi-Flex Economy Fare

### **Eligibility 01**

- No Eligibility requirements.

### **Day / Time 02**

- No Day / Time Travel Restrictions.

### **Seasonality 03**

- No seasonal Travel Restrictions.

### **Flight application 04**

- No Flight Restrictions.

### **Advance reservations / Ticketing 05**

- reservations for all sectors are required at least 24 hours before departure.
- waitlist and standby not permitted.
- ticketing must be completed within 2 days after
- reservations are made or the day of departure whichever is earlier.

### **Minimum stay 06**

- No minimum stay requirements.

### **Maximum stay 07**

- No maximum stay requirements.

### **Stopovers 08**

- No stopovers permitted.

### **Transfers 09**

- Unlimited transfer permitted.

### **Permitted combinations 10**

- Double open jaws not permitted.
- Add-ons not permitted.
- End-on-end permitted. Validate all fare components.
- Travel must be via point of combination.
- Fares may be combined on a half round trip basis
  4. To form single open jaws.
    - A maximum of 2 stopovers permitted at fare break points.

- Mileage of the open segment must be equal/less than mileage of the shortest flown fare component.
- 5. To form 2-component circle trips
- 6. To form multi-component circle trips
  - A maximum of 2 stopovers permitted at fare break points.

Provided combinations are with any fare for carrier 7F/3H in any rule and tariff.

#### **Blackout dates 11**

- No blackout dates.

#### **Surcharges 12**

- The base fare is subject to a fuel surcharge.

#### **Accompanied travel 13**

- Accompanied travel not required.

#### **Travel restrictions 14**

- No travel date restrictions.

#### **Sales restrictions 15**

- Tickets may be issued by MAIL / PTA. PTA constitutes ticketing.

#### **Penalties 16**

- Cancellations
  1. Before departure
    - a) per direction charge cad 50.00 for cancel/refund plus applicable taxes.
  2. After departure
    - a) per direction charge cad 50.00 for cancel/refund plus applicable taxes.
- Changes
  1. Before departure
    - a) per direction charge cad 50.00 for reissue plus applicable taxes.
    - b) rerouting/flight changes are permitted provided the new itinerary meets all conditions of original fare.
    - c) if the new itinerary is of higher value, change fees and fare difference must be collected.
    - d) if the new itinerary is of lower value change fees must be collected and fare difference may be refunded. subject to inventory availability of new flights. tickets must be reissued if change involves rerouting or different connecting points travel must be wholly on 3h.
  2. After departure
    - a) per direction charge cad 50.00 for reissue/revalidation plus applicable taxes.
    - b) only date changes are permitted.
    - c) change to origin/destination/point of turnaround stopover points are not permitted. Change must meet all conditions of the original fare.

- d) if the new itinerary is of higher value change fees and fare difference must be collected.
- e) if the new itinerary is of lower value change fees must be collected and fare difference may be refunded. subject to inventory availability of new flights travel must be wholly on-Air Inuit.

**HIP / Mileage exceptions 17**

- Not applicable.

**Ticket endorsement 18**

- Ticket endorsement not required.

**Children / Infant discounts 19**

- Accompanied child 2-11
  - Charge 50 percent of the Y fare
  - Ticketing code: YCH
- Unaccompanied child 5-11
  - Charge 50 percent of the Y fare plus CAD 50.00 fee (plus applicable taxes) payable at the airport
  - Unaccompanied children under five (5) years of age are not accepted for travel
- 1st infant under two (2) without a seat
  - No charge
  - Ticketing code: YIN
- 1st infant under two (2) with a seat
  - Charge 50 percent of the Y fare
  - Ticketing code: YCH

**Tour conductor discounts 20**

- No discounts for Tour Conductors.

**Agent discounts 21**

- No discounts for agents.

**Other discounts 22**

- Senior citizen 60 or older
  - Charge 50 percent of the Y fare
  - Ticketing code: YCD

**NOTE:** When tickets are issued at fare governed by this rule, senior citizens may be required to present proof of age in the form of a driver's license, Medicare card, passport, birth certificate, or other documentation acceptable to the Carrier. This rule does not apply to: special status fares, passengers occupying two (2) seats, passengers on stretchers. Senior citizens presenting a valid "Ilaujuq Certificate" will benefit from the applicable reduction in addition to the senior citizen discount.

**Miscellaneous provisions 23**

- No miscellaneous provisions.

**Groups 26**

- No group provisions.

**Tours 27**

- No tour provisions.

**Visit another country 28**

- No visit another country provisions only.

**Deposits 29**

- No deposit requirements.

**Voluntary changes 31**

In the event of changes to ticketed flights anytime within tkt validity no charge or sum of fees of all changed fare components and reprice using fares in effect when tkt was issued provided all of the following conditions are met-

- Fully flown fare not repriced to further point
- 3H fares are used
- All rule and booking code provisions are met
- Advance reservation is measured from reissue date to departure of pricing unit

Or reprice:

- Fully flown fare components use currently ticketed fare
- All others use fares in effect today provided all of the following conditions are met:
  - f) no change to fare breaks of fully flown fare components
  - g) fully flown fare not repriced to further point
  - h) 3H fares are used
  - i) all rule and booking code provisions are met
  - j) advance reservation is measured from reissue date to departure of pricing unit

Or reprice using fares in effect today provided all of the following conditions are met:

- Fully flown fare not repriced to further point
- 3H fares are used
- Advance reservation is measured from reissue date to departure of pricing unit

Or reprice using current fares, only booking code changes permitted provided all of the following conditions are met:

- Fully flown fare not repriced to further point

## Rule:4005 - Honeymooners Fares

### **Class of service: Economy class service eligibility**

#### **Eligibility 01**

- 1) Travel must originate from a Nunavik Community served by Air Inuit and/or Sanikiluaq, La Grande, Schefferville, Sept-Iles;
- 2) Travel must begin no later than twelve (12) months following the wedding;
- 3) Marriage certificate must be presented to the ticket agent at the time of ticket purchase;

#### **Advance reservations/ticketing 05**

- 1) Reservations for all sectors are required before departure.
- 2) Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- 3) Booking class: H.
- 4) Fare basis for ticketing is: HHONEY.
- 5) Reservations must be confirmed from point of origin to point of destination and return to point of origin
- 6) Tickets may only be purchased from Air Inuit ticket counters and must be paid by check, credit or debit card

**NOTE:** This fare is not applicable to one-way travel.

#### **Other Discounts - 22**

- 1) The fare shall be a 75% reduction calculated on the full adult (Y) class fare;
- 2) The maximum fare, for a return trip, shall be CAD 499.00 per person, plus applicable taxes, fees and surcharges;

**NOTE:** For other Rules & Conditions, please refer to the regular published fare



## Rule:4010 - Compassionate Travel Fares

### Eligibility 01

- Valid for bereavement passengers
- Advance reservations/ticketing - 05
- Reservations for all sectors are required before departure.
- Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- Booking class: H.
- Fare basis for ticketing is HDM%%CT (%% = % used, please refer to Discounts - 22).

### Sales Restrictions 15

All passengers traveling on Compassionate fares must present the proper authorization form signed by the Mayor / Band Council Chief or authorized representative before tickets may be issued. The applicable form is available online or at the Carrier's stations.

### Discounts 22

- A 75% discount of the regular Flex Fare (adult Y fare) is applicable for passengers traveling in case of a deceased or terminally ill family member or friend.
- For passengers attending a family member with severe illness, a 75% discount of the regular Flex Fare (adult Y fare) is applicable to the following family members:  
Father, Mother, Grandfather, Grandmother, Husband, Wife, Brother, Sister, Children and Grandchildren of the severely ill
- For other family members or friend attending the severely ill, a 50% discount of the regular Flex Fare (adult Y fare) is applicable

**NOTE:** For other Rules & Conditions, please refer to the regular published fare

## Rule: 4015 - Paternity Fares

### Eligibility 01

- Father of a newly born child traveling to the community of birth.

### Advance reservations/ticketing 05

- Reservations for all sectors are required before departure.
- Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- Booking class: H.
- Fare basis for ticketing is HDM%%PT (%% = % used, please refer to Discounts - 22).
- Reservations must be confirmed from point of origin to point of destination and return to point of origin;

**NOTE:** This fare is not applicable to one-way travel.

**Sales Restrictions 15**

- Passenger must provide a Hospital form letter.

**Discounts 22**

- A 50% discount of the full adult (Y) fare is applicable.

**NOTE:** For other Rules & Conditions, please refer to the regular published fare

## Rule: 6015 - Passenger on Stretcher

**Advance reservations/ticketing 05**

- Advance arrangements must be made with the Carrier and are subject to the availability of space and appropriate equipment.
- Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- The number of seats required for the stretcher is 6 (in one file)
- Booking class: Y.
- Fare basis for ticketing is YSTCR.

**Sales Restrictions 15**

- An able-bodied attendant / assistant whom shall care for the passenger throughout the entire trip must accompany the stretcher passenger.
- The attendant's fare will be the applicable adult fare.

**Miscellaneous provisions 23**

- Adult passengers twelve (12) years of age and over will be charged three (3) full adult (Y) fares.
- Children under twelve (12) years of age will be charged three (3) child (YCH) fares.
- The normal free baggage allowance will apply to each fare paid under this rule.

**NOTE:** For other Rules & Conditions, please refer to the regular published fare

## Rule: 6020 - Passenger Occupying Two Seats

**Advance reservations/ticketing 05**

- Reservations for all sectors are required before departure.
- Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- Booking class: refer to published booking class.
- Fare basis for ticketing is: (Y/B/Q) XST.

**Surcharges 12**

- Passengers will be charged 100% of the applicable full one-way fare.

**Sales Restrictions 15**

- Passengers will require a doctor's certificate of their disability to qualify for extra seating

### **Miscellaneous provisions 23**

- The normal free baggage allowance shall apply.

**NOTE:** For other Rules & Conditions, please refer to the regular published fare

## Rule: 8100 - Fares for Incubators

### **Advance reservations/ticketing - 05**

- Advance reservations must be made and are subject to the availability of space and appropriate equipment.
- Ticketing must be completed within two (2) days after reservations are made or on the day of departure, whichever is earlier.
- Booking class: Y.
- Fare basis for ticketing is YINCUB.

### **Surcharges 12**

- Infants traveling in Incubators will be charged 150% of the full adult Y fare.

### **Sales Restrictions 15**

- An able-bodied attendant / assistant who will care for the infant during the trip and who must occupy the seat adjoining those occupied by the incubator must accompany the infant.
- The attendant's fare will be the applicable adult fare.

## Rule: 8200 - Regional Air Access Program (PAAR)

This ticket is funded by the Minister of Transport under component 2 of the RAAP (Set Maximum Airfare Pricing) and is not eligible for reimbursement under component 1 (Airfare Reimbursement for Residents of Remote and Isolated Areas) of the RAAP.

### **Eligibility 01**

- Trip must be for personal use only and not for business or work purposes
- The cost of the ticket must not be reimbursed by an employer or corporation
- The passenger must not have acquired more than six one-way (or three round-trip) RAAP tickets over the course of the fiscal year (April 1 to March 31).

### **Sales Restrictions 15**

- Passengers must travel to or from the authorized remote Quebec destinations. Those included on Air Inuit's network are Sept-Îles and Schefferville.

### **Discounts 22**

- Tickets will be sold at a maximum price which is, \$500 round trip or \$250 one way, including airport and aviation security fees as well as taxes.
- Senior citizen 60 or older

- The same maximum price which is, \$500 round trip or \$250 one way, including airport and aviation security fees as well as taxes will apply.

**Children / Infant discounts 19**

- The same maximum price which is, \$500 round trip or \$250 one way, including airport and aviation security fees as well as taxes will apply.

**NOTE:** Passenger consents to the sharing of personal information by the carrier to the Minister of Transport for the purposes of verifying compliance with the above-mentioned elements.

For other Rules & Conditions, please refer to the [Ministère des Transports](#) site.

**NOTE: For other Rules & Conditions, please refer to the regular published fare**

## TARIFFS

**NOTE:** All fares are subject to applicable Air Transportation Charges, taxes, fees and charges

Pages 47 to 62 (intentionally omitted):

To obtain passenger rates, please communicate with the appropriate Air Inuit department